



COLLECTING SOLUTION

Payment module integration for Odoo 16

Document version 3.0

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1. RELEASE NOTES

Version	Date	Comments
3.0	12/15/2022	Initial version.

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2. MODULE FEATURES

The payment module offers the following functionalities:

- Immediate payment
- Payment in installments
- Compatibility with Odoo version 16
- Multi-language compatibility
- Multi-currency compatibility
- Custom 3D Secure depending on the order amount
- Automatic redirection to the shop once the payment is made
- Systematic registration of orders at the end of payment via a silent URL (Instant Payment Notification URL)

3. READ CAREFULLY BEFORE GOING ANY FURTHER

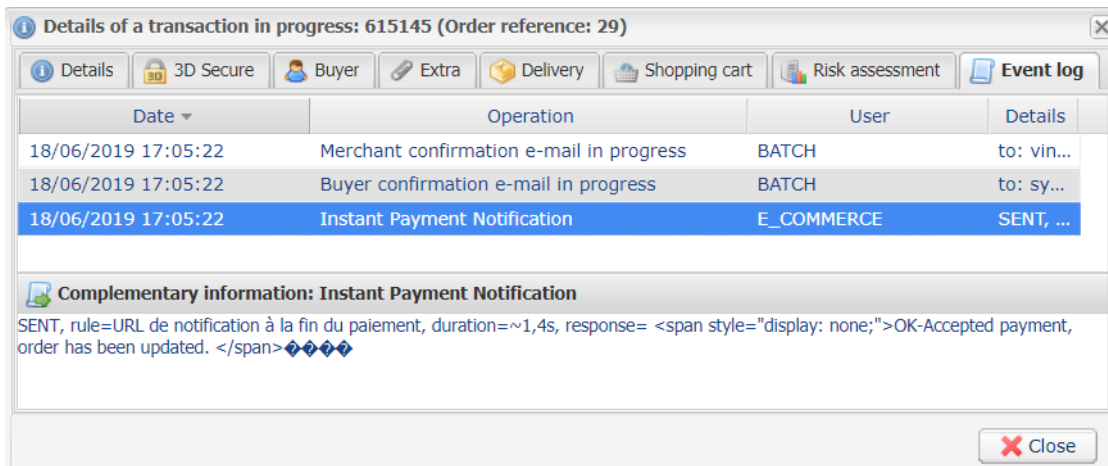
The most frequent error concerns the Instant Payment Notification URL. The Instant Payment Notification URL is the only way the Lyra Collect gateway can notify you at the end of your payment. The chapter **Setting up the end of payment notification** must be read thoroughly and the provided instructions must be respected.

Frequent errors:

- **Your Odoo shop is in maintenance mode**
- **Your Instant Payment Notification URL is protected by an .htaccess file**
- **You have blocked the IP addresses of the payment gateway**
- **You have not encoded the notification URL in the Expert Back Office**

How to check that the Instant Payment Notification URL has been called:

Via the Expert Back Office, display the payment details (double click), then go to the “**Event log**” tab.



The screenshot shows a window titled "Details of a transaction in progress: 615145 (Order reference: 29)". The window has several tabs: Details, 3D Secure, Buyer, Extra, Delivery, Shopping cart, Risk assessment, and Event log. The Event log tab is active, displaying a table with the following data:

Date	Operation	User	Details
18/06/2019 17:05:22	Merchant confirmation e-mail in progress	BATCH	to: vin...
18/06/2019 17:05:22	Buyer confirmation e-mail in progress	BATCH	to: sy...
18/06/2019 17:05:22	Instant Payment Notification	E_COMMERCE	SENT, ...

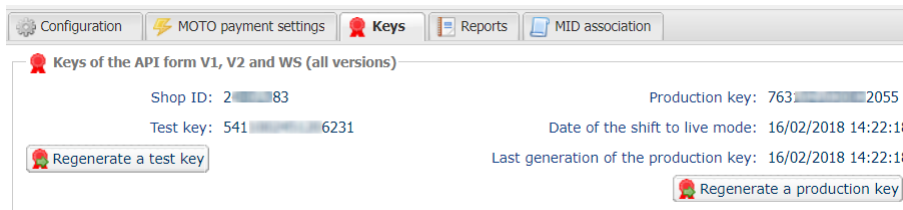
Below the table, there is a section titled "Complementary information: Instant Payment Notification" with the following text: "SENT, rule=URL de notification à la fin du paiement, duration=~1,4s, response= OK-Accepted payment, order has been updated. ◆◆◆◆". A "Close" button is located at the bottom right of the window.

4. PREREQUISITES

Before integrating the payment module, please make sure that you are in possession of the following elements:

- **Payment module file:** Lyra_Odoo_16_v3.0.x.zip
- **Your shop ID**
- **Test or production key**

The Shop ID and the keys are available in the Expert Back Office (menu: **Settings > Shop > Keys**)



Reminder, your Expert Back Office is available at this address:

<https://secure.lyra.com/portal/>

Click “**Other actions**” and sign into your Expert Back Office.

WARNING: All our payment modules are tested from a minimal Python version, this version is visible from our documentary site:

<https://docs.lyra.com/en/collect/plugins/#odoo>

If you have an older version, we invite you to contact the technical manager in charge of your site so that they update the Python version of the server. Then, our support service will be able to assist you if you encounter a problem with our module.

5. INSTALLMENT PAYMENT FEATURES

This module also allows you to offer the possibility to pay in installments. In module settings, you can choose the number of installments and the delay in days between each installment.

This module will allow you to view an order in your Odoo Back Office with the total amount that has been paid using the “payment in 3 installments with no fees” module, for instance.

During the first installment payment, an authorization request for the amount of the first installment is sent (if the capture date is before the current date + 6). Therefore, you cannot be sure that the upcoming installments will be honored. Remember to check that the upcoming installments are authorized.

Starting from the second installment, the IPN is no longer called, as Odoo does not support such notifications for finalized orders. It is needless to resend the IPN from the Back Office.

However, it is possible to be notified by e-mail in case one of the following installment payments is refused. All you need to do is enable and configure the **Installment payment rejection e-mail** rule. This rule can be found in the **Settings > Notification rules** menu > **E-mail sent to the merchant** tab of the Expert Back Office.

Additional feature implemented into this module

For installment payments, the Lyra Collect payment gateway allows to also choose the amount of the first installment.

Example:

For an amount of EUR 100 in 3 installments, you can set the percentage of the first payment at 50% of the amount. This means that the amount of the first installment will be EUR 50 and that the two others will be of EUR 25.

Payment method view

In module settings, you can define the minimum amount starting from which you wish to offer installment payment.

You can also set up the maximum amount until which you wish to offer installment payment.

To sum up, you must define a range for enabling payment in installments.

6. INSTALLING AND CONFIGURING THE PAYMENT MODULE

6.1. Update

If the payment module has already been installed, you must delete the **payment_lyra** folder from the addons directory.

The addons directory can be found via:

- /server/odoo/addons/ for Windows servers.
- /var/lib/odoo/addons/[VERSION]/ for Linux servers.

If there are no **addons** in any of these directories, check the **addon_path** line in the odoo.conf file. The path indicates the location of addons.

6.2. Installing the module

1. Unzip the **Lyra_Odoo_16_v3.0.x.zip** file.
2. Copy the **payment_lyra** directory into the folder **addons** of Odoo.
3. The addons directory can be found via:

- /server/odoo/addons/ for Windows servers.
- /var/lib/odoo/addons/[VERSION]/ for Linux servers.

If there are no **addons** in any of these directories, check the **addon_path** line in the odoo.conf file. The path indicates the location of addons.

4. In order to update the cache of Odoo applications, you must:
 - Enable the developer mode via the Odoo Back Office (**Configuration > Activate the developer mode**), then go to **Apps** and select **Update Apps List**.
 - Restart the Odoo server using the **sudo systemctl restart odoo** command on Linux, or by restarting the Odoo service via Windows.
5. Go to **Applications** via the Odoo Back Office.
6. Remove the **Applications** filter in the search bar and enter **lyra**.
7. Click the **Install** (or update) button.

6.3. Standard payment configuration

Via the Odoo Back Office:

1. Go to the **Websites** menu.
2. In **Configuration**, click **Payment Providers** in the **eCommerce** category.
3. Click the **Lyra - Standard payment** module.

Basic settings	
Name	This option allows you to define the name of the payment method. The buyer will see this title when choosing a payment method. By default, the label is Lyra - Standard payment .
Provider	This parameter cannot be edited.
State	Choose the status of the payment module: <u>Disabled</u> By selecting this mode, the payment module will not be offered to the buyer. <u>Enabled</u> The payment module will be offered to the buyer in production mode. <u>Test mode</u> The payment module will be offered in test mode.
Company	Choose the company for which you would like to enable the payment module.
Website	Select the website for which you wish to enable the payment module. Delete the field value so that the module is enabled on your websites.

The payment module configuration is divided into three parts:

- Identities
- Configuration
- Messages

6.3.1. Identifiers

Access to the payment gateway	
Shop ID	Indicate the 8-digit shop ID, available in your Expert Back Office (Menu: Settings > Shop > Keys).
Test key	Specify the test key available via your Expert Back Office (Menu: Settings > Shop > Keys).
Production key	Specify the production key available in your Expert Back Office (Menu: Settings > Shop > Keys).
Signature algorithm	Algorithm used to compute the signature of the payment form. The algorithm must be the same as the one configured in the Expert Back Office (Settings > Shop > Keys). If the algorithm is different, the parameter will have to be modified via the Expert Back Office.
Instant Payment Notification URL	URL to copy in your Expert Back Office (Settings > Notification rules > Instant Payment Notification URL at the end of the payment > Instant Payment Notification URL of the API form V1, V2 menu). For more information, see the chapter and the sub-chapters on Configuring the notification URL .
Payment page URL	This field is pre-populated by default: https://secure.lyra.com/vads-payment/

Payment page	
Default language	This option allows to choose the default language of the payment page in case the language of Odoo is not supported by Lyra Collect.

Payment page	
	If the language(s) used by the Odoo is (are) implemented into Lyra Collect, the payment page will be displayed in the language of Odoo when the buyer clicks on "Pay".
Available languages	Allows to customize the language displayed on the payment page. The buyer will be able to select a language when he or she is redirected to the payment page. If you do not select any language, all languages will be displayed on the payment page. <u>Available languages:</u> German, English, Chinese, Spanish, French, Italian, Japanese, Dutch, Polish, Portuguese, Russian, Swedish, Turkish.
Capture delay	Indicates the delay (in days) before the capture. By default, this parameter can be configured in your Expert Back Office (menu: Settings > Shop > Configuration - section: Capture delay). It is recommended to not populate this parameter.
Validation mode	Back Office configuration: Recommended value. Allows to use the configuration defined in the Expert Back Office (menu: Settings > Shop > Configuration section: validation mode). Automatic: This value indicates that the payment will be captured in the bank automatically without any action on the merchant's part. Manual: This value indicates that the transactions will require manual validation by the merchant via the Expert Back Office. Warning: if the transaction is not validated by the merchant before the expiration date of the authorization request, it will never be captured in the bank. Remember to configure the Instant Payment Notification rule on an operation coming from the Back Office to update the order status in Odoo.
Card types	This field allows to select the cards logo to be displayed on the payment page. Warning: The payment types offered to the buyer on the payment page depend on the contracts and options associated with your Lyra Collect offer. It is recommended to leave this parameter empty.

Custom 3DS	
Managing 3DS	Allows to request authentication without interaction (frictionless). Requires the Frictionless 3DS2 option. <ul style="list-style-type: none"> For payments made in euro, if the amount is lower than €30, a request for frictionless is transmitted to the DS. If the request for frictionless is accepted by the issuer, the merchant loses the payment guarantee. For payments made in euros, if the amount is greater than €30, the value transmitted by the merchant is ignored and the management of cardholder authentication is delegated to the gateway. For payments made in a currency other than euro, a request for frictionless is transmitted to the DS.

Return to shop	
Automatic redirection	This option allows to automatically redirect the buyer to the merchant website. This option depends on the following settings. This option is disabled by default.
Time before redirection (success)	If the automatic redirection option is enabled, you can define the delay in seconds before your buyer is redirected to your shop in case of a successful payment.
Message before redirection (success)	If the automatic redirection option is enabled, you can define the message that will appear on the screen following a successful payment before your buyer is redirected to the shop. The default message is: "Redirection to the shop in a moment".
Time before redirection (failure)	If the automatic redirection option is enabled, you can define the delay in seconds before your buyer is redirected to your shop in case of a failed payment.

Return to shop	
Message before redirection (failure)	If the automatic redirection option is enabled, you can define the message that will appear on the screen following a failed payment before your buyer is redirected to the shop. The default message is: "Redirection to the shop in a moment".
Return mode	During the redirection to the shop, these parameters are returned to the shop in GET or POST modes. The GET mode is more convenient for the buyer as it allows to prevent the browser from displaying a pop-up window that indicates that the buyer is leaving an https environment for an http environment which obliges the buyer to click on "Accept" to return to the shop.

Once you have completed the configuration, click **Save**.

6.3.2. Configuration

Configuration	
Display as	This option allows you to define the title of the payment method. The buyer will see this title when choosing a payment method. If no value is entered, the Title of the payment module will be used.
Supported payment icons	This field is used to display the card view that you want to appear on the payment methods selection page.
Payment log	Leave the default value (Bank).
Maximum amount	The payment method will be offered up to the amount entered. By leaving this field blank, there will be no amount restrictions.
Country	Select the country that you would like to authorize for the selected payment method. If no countries are selected from the list, all countries will be authorized.

Once you have completed the configuration, click **Save**.

6.3.3. Messages

Messages	
Help message	This option allows you to define the description for the payment method. The buyer will see this information when choosing a payment method.
Pending message	The specified text will appear on the return page if the payment is accepted but waiting for validation (manual validation).
Done message	The specified text will appear to the buyer to on the return page in case the payment is accepted.
Cancelled message	The specified text will be displayed on the return page in case the buyer clicks the cancel and return button instead of making the payment.

Once you have completed the configuration, click **Save**.

6.4. Installment payment configuration

Via the Odoo Back Office:

1. Go to the **Websites** menu.
2. In **Configuration**, click **Payment Providers** in the **eCommerce** category.
3. Click the **Lyra - Payment in installments** module.

Basic settings	
Name	This option allows you to define the name of the payment method. The buyer will see this title when choosing a payment method. By default, the label is Lyra - Payment in installments .
Provider	This parameter cannot be edited.
State	Choose the status of the payment module: <u>Disabled</u> By selecting this mode, the payment module will not be offered to the buyer. <u>Enabled</u> The payment module will be offered to the buyer in production mode. <u>Test mode</u> The payment module will be offered in test mode.
Company	Choose the company for which you would like to enable the payment module.
Website	Select the website for which you wish to enable the payment module. Delete the field value so that the module is enabled on your websites.

The payment module configuration is divided into three parts:

- Identities
- Configuration
- Messages

6.4.1. Identifiers

Access to the payment gateway	
Shop ID	Indicate the 8-digit shop ID, available in your Expert Back Office (Menu: Settings > Shop > Keys).
Test key	Specify the test key available via your Expert Back Office (Menu: Settings > Shop > Keys).
Production key	Specify the production key available in your Expert Back Office (Menu: Settings > Shop > Keys).
Signature algorithm	Algorithm used to compute the signature of the payment form. The algorithm must be the same as the one configured in the Expert Back Office (Settings > Shop > Keys). If the algorithm is different, the parameter will have to be modified via the Expert Back Office.
Instant Payment Notification URL	URL to copy in your Expert Back Office (Settings > Notification rules > Instant Payment Notification URL at the end of the payment > Instant Payment Notification URL of the API form V1, V2 menu). For more information, see the chapter and the sub-chapters on Configuring the notification URL .
Payment page URL	This field is pre-populated by default: https://secure.lyra.com/vads-payment/

Payment page	
Default language	This option allows to choose the default language of the payment page in case the language of Odoo is not supported by Lyra Collect.

Payment page	
	If the language(s) used by the Odoo is (are) implemented into Lyra Collect, the payment page will be displayed in the language of Odoo when the buyer clicks on "Pay".
Available languages	Allows to customize the language displayed on the payment page. The buyer will be able to select a language when he or she is redirected to the payment page. If you do not select any language, all languages will be displayed on the payment page. <u>Available languages:</u> German, English, Chinese, Spanish, French, Italian, Japanese, Dutch, Polish, Portuguese, Russian, Swedish, Turkish.
Capture delay	Indicates the delay (in days) before the capture. By default, this parameter can be configured in your Expert Back Office (menu: Settings > Shop > Configuration - section: Capture delay). It is recommended to not populate this parameter.
Validation mode	Back Office configuration: Recommended value. Allows to use the configuration defined in the Expert Back Office (menu: Settings > Shop > Configuration section: validation mode). Automatic: This value indicates that the payment will be captured in the bank automatically without any action on the merchant's part. Manual: This value indicates that the transactions will require manual validation by the merchant via the Expert Back Office. <u>Warning:</u> if the transaction is not validated by the merchant before the expiration date of the authorization request, it will never be captured in the bank. Remember to configure the Instant Payment Notification rule on an operation coming from the Back Office to update the order status in Odoo.
Card types	This field allows to select the cards logo to be displayed on the payment page. Warning: The payment types offered to the buyer on the payment page depend on the contracts and options associated with your Lyra Collect offer. It is recommended to leave this parameter empty.

Custom 3DS	
Managing 3DS	Allows to request authentication without interaction (frictionless). Requires the Frictionless 3DS2 option. <ul style="list-style-type: none"> For payments made in euro, if the amount is lower than €30, a request for frictionless is transmitted to the DS. If the request for frictionless is accepted by the issuer, the merchant loses the payment guarantee. For payments made in euros, if the amount is greater than €30, the value transmitted by the merchant is ignored and the management of cardholder authentication is delegated to the gateway. For payments made in a currency other than euro, a request for frictionless is transmitted to the DS.

Payment options	
Number	Number of installments: 3 for payment in 3 installments 4 for payment in 4 installments etc.
Period	Period (in days) between each installment.
First installment	Amount of the first installment, expressed as a percentage of the total amount. Example: For an amount of EUR 100 in 3 installments, you can set the percentage of the first payment at 50% of the amount. This means that the amount of the first installment will be EUR 50 and that the two others will be of EUR 25.

Payment options	
	For 50% enter 50 . If you want the amount of every installment to be the same, leave this field empty.

Return to shop	
Automatic redirection	This option allows to automatically redirect the buyer to the merchant website. This option depends on the following settings. This option is disabled by default.
Time before redirection (success)	If the automatic redirection option is enabled, you can define the delay in seconds before your buyer is redirected to your shop in case of a successful payment.
Message before redirection (success)	If the automatic redirection option is enabled, you can define the message that will appear on the screen following a successful payment before your buyer is redirected to the shop. The default message is: "Redirection to the shop in a moment".
Time before redirection (failure)	If the automatic redirection option is enabled, you can define the delay in seconds before your buyer is redirected to your shop in case of a failed payment.
Message before redirection (failure)	If the automatic redirection option is enabled, you can define the message that will appear on the screen following a failed payment before your buyer is redirected to the shop. The default message is: "Redirection to the shop in a moment".
Return mode	During the redirection to the shop, these parameters are returned to the shop in GET or POST modes. The GET mode is more convenient for the buyer as it allows to prevent the browser from displaying a pop-up window that indicates that the buyer is leaving an https environment for an http environment which obliges the buyer to click on "Accept" to return to the shop.

Once you have completed the configuration, click **Save**.

6.4.2. Configuration

Configuration	
Display as	This option allows you to define the title of the payment method. The buyer will see this title when choosing a payment method. If no value is entered, the Title of the payment module will be used.
Supported payment icons	This field is used to display the card view that you want to appear on the payment methods selection page.
Payment log	Leave the default value (Bank).
Maximum amount	The payment method will be offered up to the amount entered. By leaving this field blank, there will be no amount restrictions.
Country	Select the country that you would like to authorize for the selected payment method. If no countries are selected from the list, all countries will be authorized.

Once you have completed the configuration, click **Save**.

6.4.3. Messages

Messages	
Help message	This option allows you to define the description for the payment method. The buyer will see this information when choosing a payment method.
Pending message	The specified text will appear on the return page if the payment is accepted but waiting for validation (manual validation).
Done message	The specified text will appear to the buyer to on the return page in case the payment is accepted.
Cancelled message	The specified text will be displayed on the return page in case the buyer clicks the cancel and return button instead of making the payment.

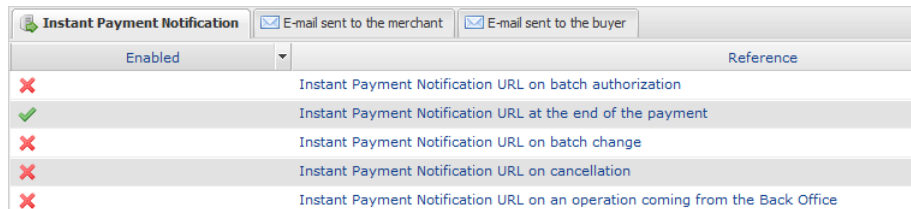
Once you have completed the configuration, click **Save**.

7. SETTING UP THE INSTANT PAYMENT NOTIFICATION URL

The Expert Back Office provides several types of notifications. They allow to manage the events that will generate a call to the merchant website and to configure the URL of the contact page.

To access notification rule management:

1. Sign in to: <https://secure.lyra.com/portal/>.
2. Click **Other actions** and sign into your Expert Back Office
3. Go to the following menu: **Settings > Notification rules.**



Instant Payment Notification	
<input checked="" type="checkbox"/> E-mail sent to the merchant <input checked="" type="checkbox"/> E-mail sent to the buyer	
Enabled	Reference
✗	Instant Payment Notification URL on batch authorization
✓	Instant Payment Notification URL at the end of the payment
✗	Instant Payment Notification URL on batch change
✗	Instant Payment Notification URL on cancellation
✗	Instant Payment Notification URL on an operation coming from the Back Office

Figure 1: Notification rules

Right click > Enable the rule if a red cross appears in the **Enabled** column of the following rules:

- Instant Payment Notification URL at the end of the payment

7.1. Setting up the Instant Payment Notification URL

This notification is required to communicate the result of a payment request.

In your Expert Back Office, you must set up a URL that will be systematically called after a payment. It will inform the merchant website of the payment result even if your client has not clicked on return to the shop.

This parameter is called Instant Payment Notification URL at the end of the payment.

To set up this notification:

1. Right-click **Instant Payment Notification URL at the end of the payment**.
2. Select **Enable the rule**.
3. Right-click **Instant Payment Notification URL at the end of the payment** once again.
4. Select **Manage the rule**.
5. Enter the following URL in the fields **URL to call in TEST mode** and **URL to call in PRODUCTION mode (Notification URL of the Hosted payment page V1, V2 section)**: the URL to copy is present in the module configuration (**Notification URL**).

The URL must resemble the one below:

https://www.your-domain.com/payment/lyra/ipn

Replace **your-domain.com** with the domain name of your website.

6. Enter the **E-mail address(es) to notify in case of failure**.
7. To specify several e-mail addresses, separate them with a semi-colon.
8. Set up the parameters for **Automatic retry in case of failure**.

This option allows to automatically send notifications to the merchant website in case of failure (up to 4 times).

A notification will be considered as failed if the HTTP code returned by the merchant server is not in the following list: **200, 201, 202, 203, 204, 205, 206, 301, 302, 303, 307, 308**.

Automatic retry does not apply to notifications manually triggered via the Expert Back Office.

Call attempts are scheduled at fixed intervals every 15 minutes (00, 15, 30, 45). After each failed attempt, a notification e-mail is sent to the e-mail address specified earlier.

9. Save the changes.

7.2. Testing the Instant Payment Notification URL

1. Make sure that your URL is available online: your shop must not be **in maintenance mode**.
2. Make sure that your notification URL is available without any redirection.
 - a. To do this, paste your notification URL to the address bar of your browser and launch the search.
 - b. Make sure your URL did not change.

If your URL has changed, for example from "*http*" to "*https*" or "*http://abc.net*" to "*http://www.abc.net*", it means a redirection is active on your website. Then, copy the URL from the address bar and modify the URL filled in the configuration of all notification rules.
3. Make sure that the "Automatic redirection" option is disabled in the payment module settings.
4. Check that the **Instant Payment Notification URL at the end of payment** is populated in the Expert Back Office (see above).
5. Make an order on your website and proceed to payment.
6. **Do not click on** "Return to shop" at the end of payment and close the current tab of your browser.

If the order has not been created in the Odoo Back Office, this means that the call has failed.

If the payment gateway is unable to access the URL of your page, an e-mail will be sent to the shop administrator.

It contains:

- The HTTP code of the encountered error
- Parts of error analysis
- Its consequences
- Instructions to resend, from the Expert Back Office, the notification to the URL already specified above

8. PROCEEDING TO TEST PHASE

Once the payment module is configured and you have set up the notification URLs, it is possible to test the payment module.

The test phase is not mandatory, however, we recommend to run some tests to make sure that the payment solution has been correctly integrated.

Different cases of payments can be simulated by using test card numbers specified on the payment page. The Merchant will be able to test all 3D Secure authentication results (if the Merchant is enrolled and 3DS is not disabled).

To perform the test phase:

1. Make an order on your merchant website as if you were one of your buyers.
2. Select the payment method "**Payment by credit card**".
3. Once you have been redirected to the payment page, select the card type of your choice.
4. Click on one of the card numbers on the payment page.

9. SHIFTING THE SHOP TO PRODUCTION MODE

After you receive a confirmation e-mail informing you that your shop has been created in the production environment, you can configure the payment method by following the steps below:

- Retrieve the shop ID and the production key available in the Expert Back Office (**Settings > Shop > Keys**).
- In the module configuration parameters:
 - Replace the **Production key** field.
 - Select the PRODUCTION mode.
 - Save the changes.
- Make sure that you have specified the Instant Payment Notification URL in production mode, as described in the chapter **Setting up the Instant Payment Notification URL**.

Once the production settings have been configured, we recommend to make a first real payment.

You will then be able to cancel the payment via the Expert Back Office. This transaction will not be captured in the bank.

Note on the production key:

For security reasons, this key will no longer be visible as soon as the first transaction in production mode is made in your shop.

10. OBTAINING HELP

Looking for help? Check our FAQ on our website

<https://docs.lyra.com/en/collect/faq/sitemap.html>

For any technical inquiries or if you need any help, contact *technical support*.

To help us process your demands, you will be asked to communicate your customer code (e.g.: **CLXXXXX**, **MKXXXXX** or **AGXXXXX**).

This information is available in the Merchant Back Office (top of menu).