

COLLECTING SOLUTION

Integrate Lyra on Shopify

Document version 2.7

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1. MODULE FEATURES

Payment types	
Immediate payment	0
Deferred payment	0
Payment in installments	8
Payment by token*	8
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Bank card data entry		
Redirection	0	
I-frame	8	
Embedded payment (classic)*	0	
Embedded payment*	8	
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Payment operations via Shopify		
Cancellation*	0	
Refund*	0	
Modification*	0	
Validation*	0	
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Compatibility with Shopify	
Shopify v2	

Payment module		
Multi language	0	
Multi currency	8	
3D Secure	0	
Custom 3DS*	8	
Custom submodule	8	
Automatic redirection at the end of payment	Ø	

*Functionalities subject to an option.

2. PREREQUISITES

Before you proceed to integrating the payment module, make sure you have access to the:

- Back Office Shopify
- Expert Back Office

Shopify Back Office:

Sign in via your website's Back Office, the URL should look like this:

https://www.shopify.com/store-login

Expert Back Office :

Reminder, your Expert Back Office is available at this address:

https://secure.lyra.com/portal/

Click "Other actions" and sign in to your Expert Back Office.

Lyra offers the following two integrations:

- Payment with redirection.
- Embedded payment on the merchant's website.

You can offer both integrations to your buyers.

3.1. Payment with redirection

The buyer is redirected to the Lyra payment page to select their preferred payment method:

Lyra secure Payment	Please select your payment method :
Transaction identifier : Shop ID :	CBWsaMastercard American Express
Amount : 55.00 EUR	

After choosing the payment method, the buyer is prompted to enter their bank details:

Transaction identifier: Shop ID : Amount : 55.00 EUR The address of this payment gateway prefixed with htps indicates that you are on a secure site and you can safely pay for your purchase.	C Lyra secure F	ayment		Information 1	for the pay	/ment
Transaction Identifier: Shop ID: Amount: 55.00 EUR The address of this payment gateway prefixed with https indicates that you are on a secure site and you can safely pay for your purchase.			Card number		=	?
Amount : 55.00 EUR The address of this payment gateway prefixed with https indicates that you are on a secure site and you can safely pay for your purchase.	Transaction identifier :		Expiry date	month 🗸	year	~
Amount : 55.00 EUR The address of this payment paleway prefixed with https indicates that you are on a secure site and you can safely pay for your purchase.			Security code	0		
Amount : 55.00 EUR E-mail The address of this payment gateway prefixed with https indicates that you are on a secure site and you can safety pay for your purchase.			Cardholder			0
he address of his payment gateway prefixed with https indicates that you are on a secure ate and you can safety pay for your purchase.	Amount :	55.00 EUR	E-mail			?
	The address of this payment gateway prefix are on a secure site and you can safe	d with https indicates that you y pay for your purchase.		SUBM	п	
				VISA		

3.2. Embedded payment on the merchant's website

WARNING: This integration type is only compatible with card payments.

This option enables the integration of embedded payment fields (card number, expiry date, cvv) on your merchant website.

• Credit card	VISA 🥚	AMEX +8
Card number		۵
Expiration date (MM / YY)	Security code	?
Name on card Tests Shop		×
Tests Shop Use shipping address as billing addres	s	~

You must subscribe to the API REST option (Use of REST payment API) option to use this solution.

4.1. To install the redirection payment method:

4.1.1. Adding and configuring the payment with redirection

To add and configure standard payment:

- 1. Click on the following link: https://apps.shopify.com/lyra-collect-payment .
- 2. If you are not connected to your store, enter your login and password Shopify.
- 3. Click Install.
- 4. You are redirected to the module configuration page.
- 5. Open another tab in your browser.
- 6. Log in to the Expert Back Office, via le Marchant Back Office Lyra with your identifiers : https://secure.lyra.com/portal/ Click Other actions and then click on the Expert Back Office button.
- 7. Go to Settings > Shop.
- 8. Click the Keys tab.
- 9. Copy your Shop ID.
- 10. Return to the Shopify Back Office.
- 11. Paste your Shop ID into the Shop ID parameter.
- **12.** Return to the *Expert Back Office*.
- 13. Copy your Test key.
- 14. Return to the Shopify Back Office.
- 15. Paste your Test key to the Signature key parameter.
- **16.** Once you have completed the configuration, click **Save**.
- 17. Select the logos you want the buyer to see on the payment method selection page.
- **18.** In the **Test mode** section, check the box **Enable the test mode** to be able to make payments in TEST mode. If this box is not checked your payments will be in PRODUCTION mode.
- 19. Click the Enable button to save the changes.

4.1.2. Configuring the Instant Payment Notification URL

- 1. Sign in to the Expert Back Office Lyra: https://secure.lyra.com/portal/.
- 2. Go to Settings > Notification rules.
- 3. Double click on Instant Payment Notification URL at the end of the payment.
- 4. Check the Automatic retry in case of failure box.
- 5. Search for the Instant Payment Notification URL of the API form V1, V2 section.
- 6. Copy the URL below:
 - https://secure.lyra.com/vads-cms/shopify/callback
- 7. Paste the previously copied URL to URL to call in TEST mode and URL to call in PRODUCTION mode.

Settings Rule conditions	
Seneral settings	
Rule reference *: UF e-mail address(es) to notify in case of failure: Automatic retry in case of failure:	L de notification à la fin du paiement
Instant Payment Notification URL of the API form The URLs must be reachable from our servers. URL to notify in TES URL to notify in PRODUCTIO	n VI, V2 T mode: https:// N mode: http://
REST API Instant Payment Notification URL	
Target URL of the IPN to notify in TES	T mode: http:// 💌
Target URL of the IPN to notify in PRODUCTIO	N mode: http:// 💙

- 8. Click Save.
- 9. Double click on Instant Payment Notification URL on batch authorization.
- **10.** Carry out the same operation from step 4 to step 8.
- 11. Double click on Instant Payment Notification URL on batch change.
- **12.** Carry out the same operation from step 4 to step 8.
- 13. If the configured rules are marked by a red cross, select the rule and click on the **Enable the rule** button at the bottom of the screen.

4.1.3. Testing the payment on your website

To make a test payment:

- 1. Make an order on your merchant website as if you were one of your buyers.
- 2. Select the payment method Credit card payment and more.
- 3. Choose a payment method if your configuration offers it.
- 4. Click on one of the card numbers displayed on the screen, all the fields will be populated automatically.
- 5. Confirm your payment.
- 6. Check if the order is displayed in the Shopify Back Office.

4.1.4. Going into production

To go into production via the redirection :

1. Log in to the *Expert Back Office*, via le *Marchant Back Office Lyra* with your identifiers : https://secure.lyra.com/portal/

- 2. Go to Settings > Shop.
- 3. Click the Keys tab.
- 4. Copy the production key.
- 5. Open another tab in your browser.
- 6. Sign in to your Shopify Back Office.
- 7. Click on the Settings menu at the bottom of the screen.

- 8. Click on the Payment methods menu.
- 9. Click on the Lyra payment payment method.
- 10. Click Other actions then select Manage.
- **11.** Paste the production key to the **Signature key** parameter.
- **12.** Once you have completed the configuration, click **Save**.
- **13.** Uncheck the **Test mode** box, then click **Save**.

You must subscribe to the API REST option (Use of REST payment API) option to use this solution.

4.2.1. Adding and configuring the embedded payment

To add and configure standard payment:

- 1. Click on the following link: https://apps.shopify.com/lyra-collect-credit-card
- 2. If you are not connected to your store, enter your login and password Shopify.
- 3. Click Install.
- 4. You are redirected to the module configuration page.
- 5. Open another tab in your browser.
- 6. Log in to the *Expert Back Office*, via le *Marchant Back Office Lyra* with your identifiers : https://secure.lyra.com/portal/

Click Other actions and then click on the Expert Back Office button.

- 7. Go to Settings > Shop.
- 8. Click the Keys tab.
- 9. Copy your Shop ID.
- 10. Return to the Shopify Back Office.
- 11. Paste your Shop ID into the Shop ID parameter.
- **12.** Return to the *Expert Back Office*.
- 13. Click on API REST Keys tab.
- 14. Copy your Test password.
- 15. Return to the Shopify Back Office.
- 16. Paste your password into the Password parameter.
- 17. Once you have completed the configuration, click Save.
- 18. Select the logos you want the buyer to see on the payment method selection page.
- **19.** In the **Test mode** section, check the box **Enable the test mode** to be able to make payments in TEST mode. If this box is not checked your payments will be in PRODUCTION mode.
- 20. Click the Enable button to save the changes.

4.2.2. Configuring the Instant Payment Notification URL

- 1. Sign in to the Expert Back Office Lyra: https://secure.lyra.com/portal/.
- 2. Go to Settings > Notification rules.
- 3. Double click on Instant Payment Notification URL at the end of the payment.
- 4. Check the Automatic retry in case of failure box.
- 5. Search for the REST API Instant Payment Notification URL part.
- Copy the URL below: https://secure.lyra.com/vads-cms/shopify/callback
- 7. Paste the previously copied URL to Target URL of the IPN to call in TEST mode and Target URL of the IPN to call in PRODUCTION mode.

General settings Rule reference *: URL de notification à la fin du paiement e-mail address(es) to notify in case of failure: Automatic retry in case of failure: Automatic retry in case of failure: URL de notification URL of the API form V1, V2 Instant Payment Notification URL of the API form V1, V2 INSTANT Payment Notification URL of the API form V1, V2 REST API Instant Payment Notification URL REST API Instant Payment Notification URL The URLs must be reachable from our servers. Target URL of the IPN to notify in TEST mode: http:// ▼	Settings		
Rule reference*: URL de notification à la fin du paiement e-mail address(es) to notify in case of failure: Automatic retry in case of failure: Instant Payment Notification URL of the API form V1, V2 Instant Payment Notification URL of the API form V1, V2 Instant Payment Notification URL of the API form V1, V2 Instant Payment Notification URL of the API form V1, V2 Instant Payment Notification URL on otify in TEST mode: http://w REST API Instant Payment Notification URL <p< th=""><th></th><th></th><th></th></p<>			
Rule reference *: URL de notification à la fin du paiement e-mail address(es) to notify in case of failure: Automatic retry in case of failure: Instant Payment Notification URL of the API form V1, V2 Image: The URLs must be reachable from our servers. URL to notify in TEST mode: http:// v REST API Instant Payment Notification URL Image: The URLs must be reachable from our servers. REST API Instant Payment Notification URL Image: The URLs must be reachable from our servers. Target URL of the IPN to notify in TEST mode:	General seconds		
e-mail address(es) to notify in case of failure: Automatic retry in case of failure: Instant Payment Notification URL of the API form V1, V2 Instant Payment Notification URL of the API form V1, V2 URL to notify in TEST mode: https://	Rule reference *:	URL de notification à la fin du paiement	
Automatic retry in case of failure:	e-mail address(es) to notify in case of failure:		
Instant Payment Notification URL of the API form V1, V2 The URLs must be reachable from our servers. URL to notify in TEST mode: https:// URL to notify in PRODUCTION mode: http:// REST API Instant Payment Notification URL The URLs must be reachable from our servers. Target URL of the IPN to notify in TEST mode: http://	Automatic retry in case of failure: [
The URLs must be reachable from our servers. URL to notify in TEST mode: https:// URL to notify in PRODUCTION mode: http:// REST API Instant Payment Notification URL The URLs must be reachable from our servers. Target URL of the IPN to notify in TEST mode: http://	Instant Payment Notification URL of the API fo	orm V1, V2	
URL to notify in TEST mode: https:// URL to notify in PRODUCTION mode: http:// REST API Instant Payment Notification URL The URLs must be reachable from our servers. Target URL of the IPN to notify in TEST mode: http://	The URLs must be reachable from our servers.		
REST API Instant Payment Notification URL The URLs must be reachable from our servers. Target URL of the IPN to notify in TEST mode: http://			
URL to notify in PRODUCTION mode: http:// REST API Instant Payment Notification URL The URLs must be reachable from our servers. Target URL of the IPN to notify in TEST mode: http://	URL to notify in T	est mode: https:// 🔪	
REST API Instant Payment Notification URL The URLs must be reachable from our servers. Target URL of the IPN to notify in TEST mode: http:// v	URL to notify in PRODUCT:	ION mode: http:// 👻	
REST API Instant Payment Notification URL The URLs must be reachable from our servers. Target URL of the IPN to notify in TEST mode: http://			
The URLs must be reachable from our servers. Target URL of the IPN to notify in TEST mode:	REST API Instant Payment Notification URL —	}	
Target URL of the IPN to notify in TEST mode: http://	1 The URLs must be reachable from our servers.		
http://	Target URL of the IPN to notify in TI	EST mode: uu // w	
		http://	
larget URL of the IPN to notify in PRODUCTION mode: http:// 💌	Target URL of the IPN to notify in PRODUCT:	ION mode: http:// 🝸	
		Save X C	lose

- 8. Click Save.
- 9. Double click on Instant Payment Notification URL on batch authorization.
- **10.** Carry out the same operation from step 4 to step 8.
- 11. Double click on Instant Payment Notification URL on batch change.
- **12.** Carry out the same operation from step 4 to step 8.
- 13. If the configured rules are marked by a red cross, select the rule and click on the **Enable the rule** button at the bottom of the screen.

4.2.3. Testing the payment on your website

To make a test payment:

- 1. Make an order on your merchant website as if you were one of your buyers.
- 2. Select the Credit Card payment mode.
- Enter a card number, for example : 597010030000067 to simulate an accepted payment. 5970100300000083 to simulate an declined payment.
- 4. Enter any value for expiry date and cvv.
- 5. Confirm your payment.
- 6. Check if the order is displayed in the Shopify Back Office.

4.2.4. Going into production

To go into production via the redirection :

 Log in to the Expert Back Office, via le Marchant Back Office Lyra with your identifiers : https://secure.lyra.com/portal/

- 2. Go to Settings > Shop.
- 3. Click on API REST Keys tab.
- 4. Click Generate the password and the HMAC-SHA-256 production key, then click Yes to confirm.
- 5. Copy your Production password.

- 6. Open another tab in your browser.
- **7.** Sign in to your *Shopify Back Office*.
- 8. Click on the Settings menu at the bottom of the screen.
- 9. Click on the Payment methods menu.
- 10. Click on the Lyra Credit Card Payment payment method.
- 11. Click Other actions then select Manage.
- **12.** Paste your password into the **Password** parameter.
- **13.** Once you have completed the configuration, click **Save**.
- 14. Uncheck the Test mode box, then click Save.

5.1. Offer Apple Pay on Shopify

Please refer to the *Prerequisites* section of the documentation below before configuring the module: https://docs.lyra.com/en/collect/payment-method/collect/applepay/redirection-form/sitemap.html

This payment method on Shopify is only compatible with the *redirect payment* integration mode.

If you have already integrated the *redirect payment* integration mode, the payment method will be offered on the payment page. Otherwise, you will also need to install this type of integration by referring to the chapter *To install the redirection payment method* in the documentation.

To offer the Apple Pay payment method, the Card Types setting must not have only the Apple Pay value selected

- 1. Sign into the Shopify Back Office.
- 2. Click on the Settings menu at the bottom of the screen.
- 3. Click on the Payment methods menu.
- 4. Search for the payment module, then click the Manage button.
- 5. Click Other actions then select Manage.
- 6. Search for Card Type and select the value ALL or choose multiple values.
- 7. Once you have completed the configuration, click Save.

5.2. Offer Google Pay on Shopify

Please refer to the *Prerequisites* section of the documentation below before configuring the module: https://docs.lyra.com/en/collect/payment-method/collect/googlepay/redirection-form/sitemap.html

This payment method on Shopify is only compatible with the *redirect payment* integration mode.

If you have already integrated the *redirect payment* integration mode, the payment method will be offered on the payment page. Otherwise, you will also need to install this type of integration by referring to the chapter *To install the redirection payment method* in the documentation.

5.3. Installing and configuring Amex on Shopify

Please refer to the *Prerequisites* section of the documentation below before configuring the module: https://docs.lyra.com/en/collect/payment-method/collect/amex/redirection-form/sitemap.html

To install the Amex payment method on Shopify:

- 1. Click on the following link: https://apps.shopify.com/amex-by-lyra-collect
- 2. If you are not connected to your store, enter your login and password Shopify.
- 3. Click Install.
- 4. You are redirected to the module configuration page.
- 5. Open another tab in your browser.

6. Log in to the *Expert Back Office*, via le *Marchant Back Office Lyra* with your identifiers : https://secure.lyra.com/portal/

Click Other actions and then click on the Expert Back Office button.

- 7. Go to Settings > Shop.
- 8. Click the Keys tab.
- 9. Copy your Shop ID.
- **10.** Return to the *Shopify Back Office*.
- 11. Paste your Shop ID into the Shop ID parameter.
- 12. Return to the Expert Back Office.
- 13. Copy your Production key.
- 14. Return to the Shopify Back Office.
- **15.** Paste the production key to the **Signature key** parameter.
- **16.** Once you have completed the configuration, click **Save**.
- 17. Click the Enable button to save the changes.

5.4. Installing and configuring Bancontact on Shopify

You must have a Bancontact contract associated with your shop to offer this payment method.

To install the Bancontact payment method on Shopify:

- 1. Click on the following link: https://apps.shopify.com/bancontact-by-lyra-collect
- 2. If you are not connected to your store, enter your login and password Shopify.
- 3. Click Install.
- **4.** You are redirected to the module configuration page.
- 5. Open another tab in your browser.
- 6. Log in to the *Expert Back Office*, via le *Marchant Back Office Lyra* with your identifiers : https://secure.lyra.com/portal/

- 7. Go to Settings > Shop.
- 8. Click the Keys tab.
- 9. Copy your Shop ID.
- **10.** Return to the *Shopify Back Office*.
- 11. Paste your Shop ID into the Shop ID parameter.
- 12. Return to the Expert Back Office.
- 13. Copy your Production key.
- 14. Return to the Shopify Back Office.
- 15. Paste the production key to the Signature key parameter.
- **16.** Once you have completed the configuration, click **Save**.
- 17. Click the Enable button to save the changes.

5.5. Installing and configuring Bizum on Shopify

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Please refer to the *Prerequisites* section of the documentation below before configuring the module: https://docs.lyra.com/en/collect/payment-method/connect/bizum/redirection-form/sitemap.html

To install the Bizum payment method on Shopify:

- 1. Click on the following link: https://apps.shopify.com/bizum-by-lyra-collect
- 2. If you are not connected to your store, enter your login and password Shopify.
- 3. Click Install.
- 4. You are redirected to the module configuration page.
- 5. Open another tab in your browser.
- 6. Log in to the *Expert Back Office*, via le *Marchant Back Office Lyra* with your identifiers : https://secure.lyra.com/portal/

Click Other actions and then click on the Expert Back Office button.

- 7. Go to Settings > Shop.
- 8. Click the Keys tab.
- 9. Copy your Shop ID.
- 10. Return to the Shopify Back Office.
- 11. Paste your Shop ID into the Shop ID parameter.
- 12. Return to the Expert Back Office.
- 13. Copy your Production key.
- 14. Return to the Shopify Back Office.
- 15. Paste the production key to the Signature key parameter.
- 16. Once you have completed the configuration, click Save.
- 17. Click the Enable button to save the changes.

5.6. Installing and configuring iDeal on Shopify

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You must have a iDeal contract associated with your shop to offer this payment method.

To install the iDeal payment method on Shopify:

- 1. Click on the following link: https://apps.shopify.com/ideal-by-lyra-collect
- 2. If you are not connected to your store, enter your login and password Shopify.
- 3. Click Install.
- 4. You are redirected to the module configuration page.
- 5. Open another tab in your browser.
- 6. Log in to the *Expert Back Office*, via le *Marchant Back Office Lyra* with your identifiers : https://secure.lyra.com/portal/

- 7. Go to Settings > Shop.
- 8. Click the Keys tab.
- 9. Copy your Shop ID.

- 10. Return to the Shopify Back Office.
- 11. Paste your Shop ID into the Shop ID parameter.
- **12.** Return to the *Expert Back Office*.
- 13. Copy your Production key.
- **14.** Return to the *Shopify Back Office*.
- 15. Paste the production key to the Signature key parameter.
- 16. Once you have completed the configuration, click Save.
- 17. Click the Enable button to save the changes.

5.7. Installing and configuring Multibanco (MB Way) on Shopify

Please refer to the *Prerequisites* section of the documentation below before configuring the module: https://docs.lyra.com/en/collect/payment-method/collect/multibanco/redirection-form/sitemap.html

To install the payment method MB Way on Shopify :

- 1. Click on the following link: https://apps.shopify.com/mb-way-by-lyra-collect.
- 2. If you are not connected to your store, enter your login and password Shopify.
- 3. Click Install.
- **4.** You are redirected to the module configuration page.
- 5. Open another tab in your browser.
- 6. Log in to the Expert Back Office, via le Marchant Back Office Lyra with your identifiers : https://secure.lyra.com/portal/ Click Other actions and then click on the Expert Back Office button.
- 7. Go to Settings > Shop.
- 8. Click the Keys tab.
- 9. Copy your Shop ID.
- 10. Return to the Shopify Back Office.
- 11. Paste your Shop ID into the Shop ID parameter.
- 12. Return to the Expert Back Office.
- 13. Copy your Production key.
- 14. Return to the Shopify Back Office.
- 15. Paste the production key to the Signature key parameter.
- 16. Once you have completed the configuration, click Save.
- 17. Click the Enable button to save the changes.

5.8. Customizing the title of the payment method



Shopify allows you to customize up to 5 payment methods.

The list of customized methods is available in the Shopify Payment Method Customizations section.

Beyond this limit, the Payment Method Label setting will no longer be visible during configuration.

By default we display a title to the buyer when they choose their payment method.

To change this title:

- 1. Sign into the Shopify Back Office.
- 2. Click on the Settings menu at the bottom of the screen.
- 3. Click on the Payment methods menu.
- 4. Search for the payment module, then click the Manage button.
- 5. Click Other actions then select Manage.
- 6. Change the Label of the payment method.This label is customizable for each language by selecting a different language on the right side.
- 7. Once you have completed the configuration, click Save.

5.9. Display certain payment methods on the payment page.

This feature only applies to the redirection payment method in the Shopify CMS.

By default, we display all payment methods compatible with your shop to the buyer.

However, you can select the payment methods you wish to display on the payment page:

- 1. Sign into the Shopify Back Office.
- 2. Click on the Settings menu at the bottom of the screen.
- 3. Click on the Payment methods menu.
- 4. Search for the payment module, then click the Manage button.
- 5. Click Other actions then select Manage.
- Search for Card Type and select the payment methods you want to display.
 Hold down the *Ctrl* key if you want to select multiple payment methods.
- 7. Once you have completed the configuration, click Save.

5.10. Enabling manual validation

With manual validation, transactions will require validation by the merchant via the Expert Back Office.



Without validated by the merchant before the expiration date of the authorization request, it will never be captured in the bank.

To enable manual validation from Shopify:

- 1. In the Payment entry section, click Add.
- 2. Select Edit payments manually for each order.

To reset the automatic validation mode, perform the same operation by selecting **Edit payments automatically for each order**.

5.11. Validating a payment

Your shop must have the REST Web Services option activated to be allowed to use this feature.

If you do not have this option, you will have to perform the operation from the Merchant Back Office.

validate:

- 1. Click Capture Payment.
- **2.** Enter the amount, then click **Accept**.

If you enter a lower amount, an **update** will also be made for this transaction.

5.12. Refunding an order

Your shop must have the REST Web Services option activated to be allowed to use this feature. If you do not have this option, you will have to perform the operation from the Merchant Back Office.

refund:

- 1. Click Refund.
- 2. Enter the amount of the refund, then click Refund.

5.13. Canceling an order

Your shop must have the REST Web Services option activated to be allowed to use this feature. If you do not have this option, you will have to perform the operation from the Merchant Back Office.

cancel:

- **1.** Click **Other actions > Cancel the order**.
- 2. Select Refund € XX.
- 3. Click the Cancel the order button.



An FAQ is available in our online documentation archive, it presents the most frequently asked questions and is regularly updated. The FAQ module is available via the link - below in the **CMS** section > **Shopify** : https://support.lyra.com/hc/fr

6.1. Description of all parameters

To access the module settings:

- **1.** Sign in to your *Shopify Back Office*.
- 2. Click on the Settings menu at the bottom of the screen.
- 3. Click on the Payment methods menu.
- 4. Click Other actions then select Manage.

5.	Access to the payment gateway			
	Shop ID	Indicate the 8-digit shop ID, available in your Expert Back Office (Menu: Settings > Shop > Keys).		
	Clé de signature	Enter th > Produ	Enter the key available in your Back Office (Menu: Settings > Shop > Clés > Production key).	
	Card types	Select th Hold do	ne payment methods you want to display on the payment page. wn the <i>Ctrl</i> key if you want to select multiple payment methods.	
		•	The payment types offered to the buyer on the payment page depend on the contracts and options associated with your Lyra offer.	
		It is reco method	mmended to select the ALL value to display all payment s compatible with your shop.	

6. Once you have completed the configuration, click Save.

6.2. Instant Payment Notification URL

The Expert Back Office provides several types of notifications. They allow to manage the events that will generate a call to the merchant website and to configure the URL of the contact page.

To access notification rule management:

- 1. Sign in to: https://secure.lyra.com/portal/.
- 2. Click Other actions and sign into your Expert Back Office
- 3. Go to the following menu: Settings > Notification rules.

🛃 Instant Payment Notification	E	-mail sent to the merchant E-mail sent to the buyer
Enabled	-	Reference
×		Instant Payment Notification URL on batch authorization
×		Instant Payment Notification URL at the end of the payment
×		Instant Payment Notification URL on batch change
×		Instant Payment Notification URL on cancellation
×		Instant Payment Notification URL on an operation coming from the Back Office

Figure 1: Notification rules

Right click > Enable the rule if a red cross appears in the **Enabled** column of the following rules:

- Instant Payment Notification URL at the end of the payment
- Instant Payment Notification URL on batch authorization
- Instant Payment Notification URL on batch change

6.2.1. Notification URL definitions

Instant Payment Notification URL at the end of the payment :

This notification is **required** for communicating the result of the payment request.

In your Expert Back Office, you must set up a URL that will be systematically called after a payment. It will inform the merchant website of the payment result even if your client has not clicked on return to the shop.

Instant Payment Notification URL on batch authorization :

These settings are required for communicating the result of a deferred payment:

- If the payment has been accepted,
- If the payment has been refused.

Example:

For a deferred payment with a capture delay of 60 days, the authorization request is not made at the moment of the payment. The merchant website will be contacted at the moment of the authorization request by the **Instant Payment Notification URL on batch authorization** rule.

Instant Payment Notification URL on batch change :

It is recommended to enable this notification for **PayPal** transactions in order to manage the **UNDER_VERIFICATION** status. The merchant website will be notified about the acceptance or refusal by PayPal.

If **manual validation** payment has been configured, **you must enable this rule** for your merchant website to be notified when a transaction expires.

7. OBTAINING HELP

Looking for help? See our FAQ.

For any questions, contact the tech support.

To help us process your demands, please have your customer code ready (e.g.: **CLXXXXX**, **MKXXXXX** or **AGXXXXX**). This information is available in the Merchant Back Office at the top of the menu.