



COLLECTING SOLUTION

Payment module integration for Wix

Document version 1.2

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1. RELEASE NOTES

Version	Date	Comment
1.2	9/21/2020	Creation of the document

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2. MODULE FEATURES

- Immediate payment
- CB payment
- MasterCard and Maestro payment
- Visa and Visa Electron payment
- V PAY payment
- Amex payment
- JCB payment
- Diners payment
- Multi-language compatibility
- Multi-currency compatibility
- Automatic redirection to the shop at the end of payment,
- Systematic registration of orders at the end of payment via a silent URL (Instant Payment Notification URL)

3. READ CAREFULLY BEFORE GOING ANY FURTHER

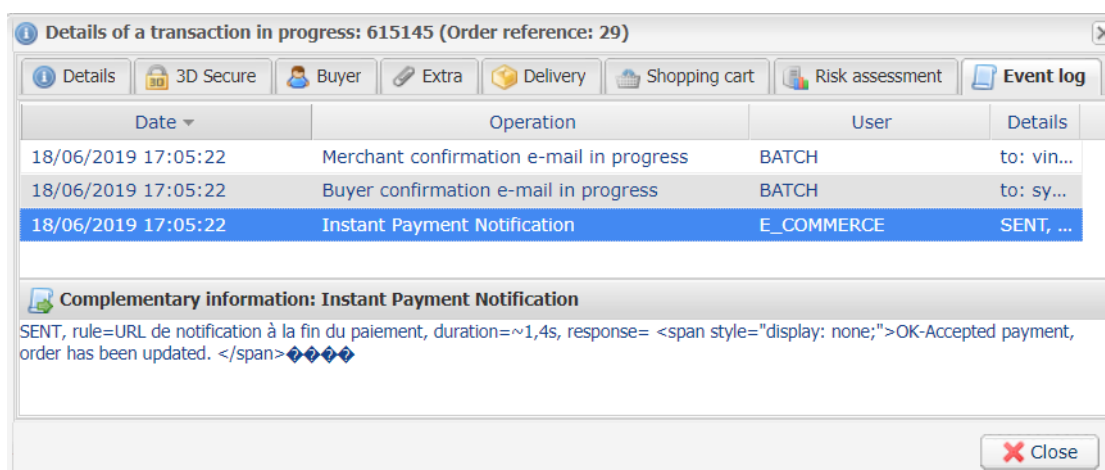
The most frequent error concerns the Instant Payment Notification URL. The Instant Payment Notification URL is the only way the Lyra Collect gateway can notify you at the end of your payment. The chapter **Setting up the end of payment notification** must be read thoroughly and the provided instructions must be respected. It is essential to understand the difference between the Instant Payment Notification URL and the return URL which is called only if the buyer clicks on “Return to shop”.

Frequent errors:

- **Your Wix shop is in maintenance mode**
- **You have blocked the IP addresses of the payment gateway**
- **You have not encoded the notification URL in the Expert Back Office**

How to check that the Instant Payment Notification URL has been called:

Via the Expert Back Office, display the payment details (double click), then go to the “**Event log**” tab.



The screenshot displays a window titled "Details of a transaction in progress: 615145 (Order reference: 29)". It features a navigation bar with tabs for "Details", "3D Secure", "Buyer", "Extra", "Delivery", "Shopping cart", "Risk assessment", and "Event log". The "Event log" tab is active, showing a table with the following data:

Date	Operation	User	Details
18/06/2019 17:05:22	Merchant confirmation e-mail in progress	BATCH	to: vin...
18/06/2019 17:05:22	Buyer confirmation e-mail in progress	BATCH	to: sy...
18/06/2019 17:05:22	Instant Payment Notification	E_COMMERCE	SENT, ...

Below the table, there is a section for "Complementary information: Instant Payment Notification" with the text: "SENT, rule=URL de notification à la fin du paiement, duration=~1,4s, response= OK-Accepted payment, order has been updated. ◆◆◆◆". A "Close" button is located at the bottom right of the window.

IMPORTANT: Other topics are also presented in our FAQ which lists the most frequently asked questions and is regularly updated. The FAQ module is available via the link below in the **Payment modules** section > **Wix** :

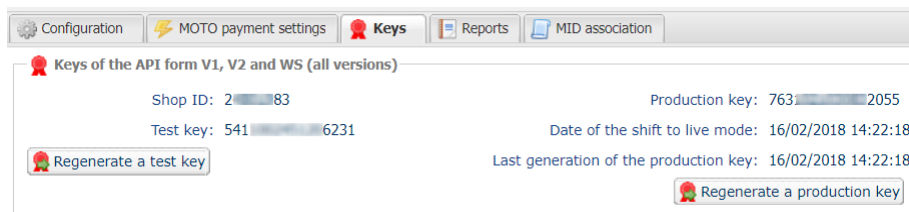
<https://docs.lyra.com/en/collect/faq/sitemap.html>

4. PREREQUISITES

Before integrating the payment module, please make sure that you are in possession of the following elements:

- **Your shop ID**
- **Test or production key**

The Shop ID and the keys are available in the Expert Back Office (menu: **Settings > Shop > Keys**)



Reminder, your Expert Back Office is available at this address:

<https://secure.lyra.com/portal/>

Click "Other actions" and sign into your Expert Back Office.

5. INSTALLATION AND CONFIGURATION OF THE PAYMENT MODULE

5.1. Adding the payment module

If the payment module has already been installed, you can skip to the next chapter to set it up.

If not, here are the steps for adding the Lyra payment module

1. Log in to the **Dashboard** of your Wix site.
2. Click **Settings**.
3. In the **eCommerce & Finance** section, click **Accept payments**.
4. Search for **See More Payment Options** at the bottom of the page and click on it.
5. Search for **Third-Party Credit / Debit Card Providers** at the bottom of the page, then click **See Options**.
6. Search for the **Lyra** provider and click **Connect**.
7. If **Lyra** is not available in the country of your Wix store, contact our support service.
8. Configure the payment module by following the steps in the next chapter.


5.2. Configuring the payment module

If you have just added the payment method as specified in the previous chapter, the parameters below will already be displayed.

Otherwise, the Lyra module can be configured by following these steps:

1. Log in to the **Dashboard** of your Wix site.
2. Go to **Settings**.
3. Click **Accept payments**.
4. Search for the **Lyra** module
5. Click **Manage**.

Access to the payment gateway	
Shop ID	Indicate the 8-digit shop ID, available in your Back Office (Menu: Settings > Shop > Keys).
Key	Indicate the key available via your Back Office (menu: Settings > Shop > Keys). Enter the test key if the Enable sandbox mode box is checked, otherwise, enter the production key. Note: the production key will only become available after the test phase has been completed.
Enable sandbox mode	Check this box if you want to enable the TEST mode. The PRODUCTION mode becomes available only after the test phase has been completed. The TEST mode is always available.
Payment methods available with Lyra	The Credit/Debit Cards payment module is compatible with the following payment methods:

Access to the payment gateway	
	<ul style="list-style-type: none">• CB payment• MasterCard and Maestro payment• Visa and Visa Electron payment• V PAY payment• Amex payment• JCB payment• Diners payment <p>To enable another payment method, click the  button</p>

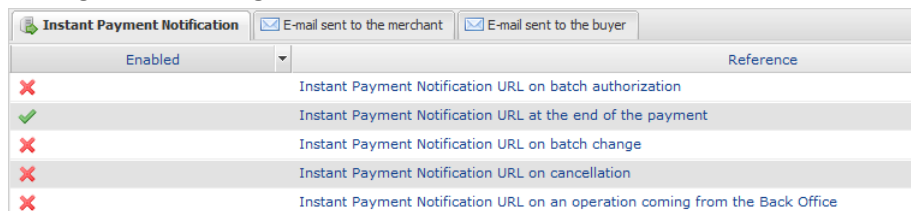
Once you have completed the configuration, click **Save**.

6. SETTING UP THE INSTANT PAYMENT NOTIFICATION URL

The Expert Back Office provides several types of notifications. They allow to manage the events that will generate a call to the merchant website and to configure the URL of the contact page.

To access notification rule management:

1. Sign in to: <https://secure.lyra.com/portal/>.
2. Click Other actions and sign into your Expert Back Office
3. Go to the following menu: **Settings > Notification rules.**



Instant Payment Notification	
<input checked="" type="checkbox"/> E-mail sent to the merchant	<input checked="" type="checkbox"/> E-mail sent to the buyer
Enabled	Reference
✗	Instant Payment Notification URL on batch authorization
✓	Instant Payment Notification URL at the end of the payment
✗	Instant Payment Notification URL on batch change
✗	Instant Payment Notification URL on cancellation
✗	Instant Payment Notification URL on an operation coming from the Back Office

Figure 1: Notification rules

Right click > Enable the rule if a red cross appears in the **Enabled** column of the following rules:

- Instant Payment Notification URL at the end of the payment
- Instant Payment Notification URL on an operation coming from the Back Office
- Instant Payment Notification URL on batch authorization
- Instant Payment Notification URL on batch change

6.1. Setting up the Instant Payment Notification

This notification is required to communicate the result of a payment request.

In your Expert Back Office, you must set up a URL that will be systematically called after a payment. It will inform the merchant website of the payment result even if your client has not clicked on return to the shop.

This parameter is called Instant Payment Notification URL at the end of the payment.

To set up this notification:

1. Right-click **Instant Payment Notification URL at the end of the payment**.
2. Select **Enable the rule**.
3. Right-click **Instant Payment Notification URL at the end of the payment** once again.
4. Select **Manage the rule**.
5. Enter the following URL in the fields **URL to call in TEST mode** and **URL to call in PRODUCTION mode (Notification URL of the Hosted payment page V1, V2 section)**:

`https://secure.lyra.com/vads-payment/wix/webhook`

6. Enter the **E-mail address(es) to notify in case of failure**.
7. To specify several e-mail addresses, separate them with a semi-colon.
8. Set up the parameters for **Automatic retry in case of failure**.

This option allows to automatically send notifications to the merchant website in case of failure (up to 4 times).

A notification will be considered as failed if the HTTP code returned by the merchant server is not on the following list: **200, 201, 202, 203, 204, 205, 206, 301, 302, 303, 307, 308**.

Automatic retry does not apply to notifications manually triggered via the Expert Back Office.

Call attempts are scheduled at fixed intervals every 15 minutes (00, 15, 30, 45). After each failed attempt, a notification e-mail is sent to the e-mail address specified earlier.

9. Save the changes.

6.2. Setting up a notification on batch change

It is strongly recommended to activate this rule to manage payments that generate an intermediate status. If this rule is not activated, the payment might later appear as declined in Wix.

This rule is **disabled by default**.

To set up this notification:

1. Right-click **Instant Payment Notification URL on batch change**.
2. Select **Manage the rule**.
3. Enter the following URL in the fields **URL to call in TEST mode** and **URL to call in PRODUCTION mode (Notification URL of the Hosted payment page V1, V2 section)**:
<https://secure.lyra.com/vads-payment/wix/webhook>
4. Enter the **E-mail address(es) to notify in case of failure**.
5. To specify several e-mail addresses, separate them with a semi-colon.
6. Set up the parameters for **Automatic retry in case of failure**.
This option allows to automatically send notifications to the merchant website in case of failure (up to 4 times).
7. Save the changes.
8. Enable the rule by right-clicking on **Instant Payment Notification URL on batch change** and select **Enable the rule**.

6.3. Setting up a notification on batch authorization

These settings are required for communicating the result of a deferred payment:

- If the payment has been accepted,
- If the payment has been refused.

Example:

For a deferred payment with a capture delay of 60 days, the authorization request is not made at the moment of the payment. The merchant website will be contacted at the moment of the authorization request via the **Instant Payment Notification URL on batch authorization** rule.

To set up this notification:

1. Right-click on **Instant Payment Notification URL on batch authorization**.

2. Select **Manage the rule**.

3. Enter the **E-mail address(es) to notify in case of failure**.

4. To specify several e-mail addresses, separate them with a semi-colon.

5. Set up the parameters for **Automatic retry in case of failure**.

This option allows to automatically send notifications to the merchant website in case of failure (up to 4 times).

6. Enter the following URL in the fields **URL to call in TEST mode** and **URL to call in PRODUCTION mode (Notification URL of the Hosted payment page V1, V2 section)**:

<https://secure.lyra.com/vads-payment/wix/webhook>

7. Save the changes.

8. Enable the rule by right-clicking on **Instant Payment Notification URL on batch authorization** and select **Enable the rule**.

6.4. Instant Payment Notification URL on an operation coming from the Back Office

In your Expert Back Office, you must configure a URL that will be systematically called after an operation made via the Expert Back Office. The payment gateway can systematically notify the merchant website if the following operations are performed via the Expert Back Office:

- Cancel
- Refund
- Validate

The result of these actions will not be visible in **Store orders > Orders**, but instead in **Finances > Payments** in Wix Back Office.

To set up this notification:

1. Right-click on **Instant Payment Notification URL on an operation coming from the Back Office**.
2. Select **Manage the rule**.
3. Enter the **E-mail address(es) to notify in case of failure**.
4. To specify several e-mail addresses, separate them with a semi-colon.
5. Set up the parameters for **Automatic retry in case of failure**.
This option allows to automatically send notifications to the merchant website in case of failure (up to 4 times).
6. Enter the following URL in the fields **URL to call in TEST mode** and **URL to call in PRODUCTION mode (Notification URL of the Hosted payment page V1, V2 section)**:
`https://secure.lyra.com/vads-payment/wix/webhook`
7. Save the changes.
8. Enable the rule by right-clicking on **Instant Payment Notification URL on an operation coming from the Back Office** and select **Enable the rule**.

8. SHIFTING THE SHOP TO PRODUCTION MODE

After you receive a confirmation e-mail informing you that your shop has been created in the production environment, you can configure the payment method by following the steps below:

- Retrieve the shop ID and the production key available in the Expert Back Office (**Settings > Shop > Keys**).
- In the module configuration parameters:
 - Enter the **Production key**.
 - Save the changes.
- Make sure that you have specified the Instant Payment Notification URL in production mode, as described in the chapter **Setting up the Instant Payment Notification URL**.

Once the production settings have been configured, we recommend to make a first real payment.

You will then be able to cancel the payment via the Expert Back Office. This transaction will not be captured in the bank.

Note on the production key:

For security reasons, this key will no longer be visible as soon as the first transaction in production mode is made in your shop.

9. OBTAINING HELP

Looking for help? Check our FAQ on our website

<https://docs.lyra.com/en/collect/faq/sitemap.html>

For any technical inquiries or if you need any help, contact *technical support*.

To help us process your requests, please specify your customer code in your query e.g.: **CLXXXXX**, **MKXXXXX** or **AGXXXXX**).

This information is available in the Merchant Back Office (top of menu).