



**COLLECTING SOLUTION**

## **Integrate Lyra on WooCommerce**

Document version 1.13

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## 1. RELEASE NOTES

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To follow all the evolution of the payment module, click the link below and select **Version History**:

<https://docs.lyra.com/en/collect/plugins/#woocommerce>

This information is also available from the payment module:

1. Download the module from our online documentation archive.
2. Open the previously downloaded payment module.
3. Go to the **woo-lyra-payment** directory.
4. Open the **CHANGELOG.md** file.

## 2. MODULE FEATURES

Payment types	
Immediate payment	✓
Deferred payment	✓
Payment in installments	✓
Payment by token*	✓
Payment by wallet*	✓
Payment by subscription*	✓

Bank card data entry	
Redirection	✓
I-frame	✓
Embedded payment (classic)*	✓
Embedded payment (smartForm)*	✓
Web Service*	✗

Payment operations via WooCommerce	
Cancellation*	✓
Refund*	✓
Modification*	✓
Validation*	✗
Duplication*	✗

Compatibility with WooCommerce	
WooCommerce 8	✓
WooCommerce 7	✓
WooCommerce Subscriptions	✓
WooCommerce Blocks	✓
High-Performance Order Storage	✓
WordPress multi-site mode	✓
wc_create_refund fonctionnality	✓

Payment module	
Multi language	✓
Multi currency	✓
Custom submodule	✓
Automatic redirection at the end of payment	✓
Custom 3DS*	✓
Order status management	✓

\*Features subject to an option.

### 3. PREREQUISITES

---

Before you proceed to integrating the payment module, make sure you have access to the:

- **WordPress Back Office**
- **Expert Back Office**
- **Payment module file:** Lyra\_WooCommerce\_2.x-8.x\_v1.13.x.zip

#### **WordPress Back Office:**

Sign in via your website's Back Office, the URL should look like this:

<https://your-domain.com/wp-admin/>

Reach out to your technical service if you cannot sign in.

#### **Expert Back Office :**

Reminder, your Expert Back Office is available at this address:

<https://secure.lyra.com/portal/>

Click "**Other actions**" and sign in to your Expert Back Office.

#### **Payment module:**

Download the module using the following URL:

<https://docs.lyra.com/en/collect/plugins/#woocommerce>

**WARNING:** All our payment modules are tested with a minimal PHP version, this version can be seen in our online documentation archive.

If you have an older version, we invite you to contact the technical manager in charge of your site so that he updates the PHP version of the server. Thus, our support service will be able to assist you if you encounter a problem with our module.

## 4. INSTALLING THE PAYMENT MODULE

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### 4.1. Updating the module

---

To update the payment module, you must first delete its previous version.

**WARNING:** Make sure you save the parameters of your module before you uninstall it and save the production key that is no longer visible in the Lyra Back Office.

1. Sign in to the **Wordpress Back Office**.
2. Go to **WooCommerce > Settings**.
3. Click the **Payments** tab.
4. Click **Lyra - General configuration**.
5. Search for the **production key** parameter and make sure to write it down.
6. Go to **Extensions > Installed Extensions**.
7. Search for the **Lyra for WooCommerce** module.
8. Click **Disable**.
9. Click **Delete**.
10. You can now install the new module. The steps are described in the next chapter.

### 4.2. Adding the payment module

---

The Lyra payment module can be added in two ways:

#### Automatic installation:

The first method consists in adding the payment module via the **WordPress Back Office**:

1. Sign in to the **Wordpress Back Office**.
2. Go to **Extensions > Installed Extensions**.
3. Click **Add an extension**.
4. Select **Upload Plugin**.
5. Click **Browse**.
6. Search for the payment module on your hard drive.
7. Click **Install**.
8. Click **Enable the extension**.

#### Manual installation:

The second method consists in copying the module via FTP. To do this, copy the woo-lyra-payment folder into the /wp-content/plugins/ folder of your website.

In order to enable the payment module:

1. Sign in to the **Wordpress Back Office**.
2. Go to **Extensions > Installed Extensions**.
3. Search for the **Lyra for WooCommerce** module.
4. Click **Enable the extension**.

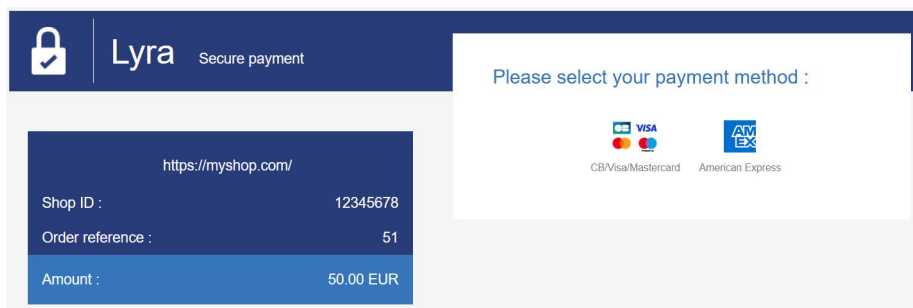
## 5. CHOOSING THE INTEGRATION TYPE

Via the **WordPress Back Office**:

1. Go to **WooCommerce > Settings**.
2. Click the **Payments** tab.
3. Click **Lyra - Standard payment**.
4. Search for the **Entry mode for payment method data** parameter and select the desired integration type.  
The different modes are described below.

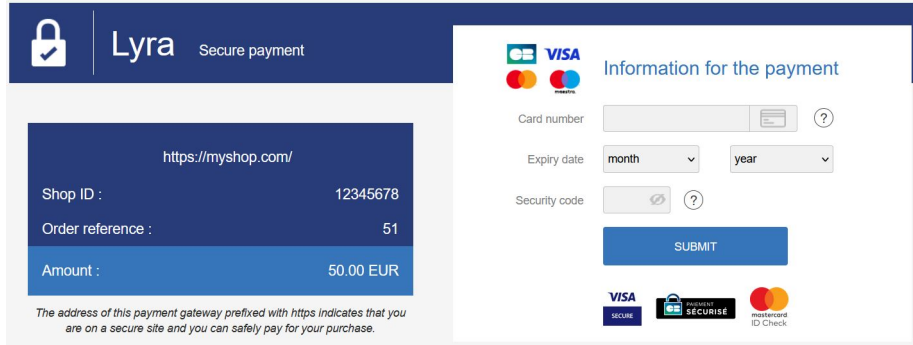
### 5.1. Bank data acquisition on the payment gateway

The buyer is redirected to the Lyra payment page to select their preferred payment method:



The screenshot shows the Lyra payment gateway interface. On the left, a dark blue header contains the Lyra logo and the text "Secure payment". Below this, a white box displays the shop URL "https://myshop.com/" and transaction details: "Shop ID : 12345678", "Order reference : 51", and "Amount : 50.00 EUR". On the right, a white box titled "Please select your payment method :" contains two options: "CB/Visa/Mastercard" with the respective logos and "American Express" with the American Express logo.

After choosing the payment method, the buyer is prompted to enter their bank details:




The screenshot shows the Lyra payment gateway interface for entering payment information. On the left, the same dark blue header and white box with transaction details are visible. On the right, a white box titled "Information for the payment" contains a "VISA" logo and a "SUBMIT" button. Below the logo, there are input fields for "Card number", "Expiry date" (with "month" and "year" dropdown menus), and "Security code". At the bottom of the right box, there are logos for "VISA SECURE", "MasterCard SECURISE", and "MasterCard ID Check". A small note at the bottom left of the right box reads: "The address of this payment gateway prefixed with https indicates that you are on a secure site and you can safely pay for your purchase."






## 5.2. Card type selection on the merchant website



---

The card type is selected on the merchant website:

Payment by credit card 

You will enter payment data after order confirmation.

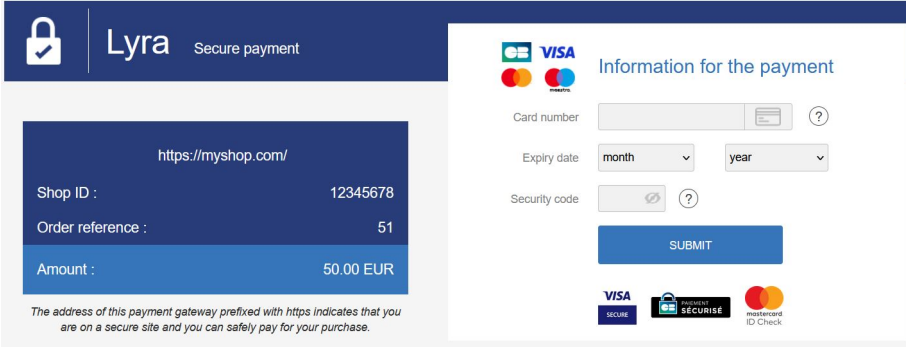
    

[PLACE ORDER](#)

The list of available payment methods depends on the configuration of the **Card types** parameter (Standard payment).

The buyer will then be redirected to the Lyra payment page to enter their bank details:






The screenshot shows the Lyra payment gateway interface. On the left, a dark blue header contains a lock icon and the text "Lyra Secure payment". Below this, a white box displays the URL "https://myshop.com/" and a table with payment details: Shop ID: 12345678, Order reference: 51, and Amount: 50.00 EUR. A security notice at the bottom of this box states: "The address of this payment gateway prefixed with https indicates that you are on a secure site and you can safely pay for your purchase." On the right, a white box titled "Information for the payment" contains input fields for Card number, Expiry date (month and year dropdowns), and Security code. A blue "SUBMIT" button is positioned below these fields. At the bottom of the right box, logos for VISA SECURE, Mastercard SECURISE, and Mastercard ID Check are displayed.

### 5.3. Payment page integrated into the checkout flow (iframe mode)


---

This feature allows the integration of the Lyra payment page via a tunnel on your merchant website:

Payment by credit card 

Card number  

Expiry date  
month  year

Security code 


**WARNING:** Some payment methods are not compatible with integration by iframe. For more information, [see this documentation](#).


### 5.4. Payment fields embedded on the merchant website (REST API)


---


**WARNING:** This integration type is only compatible with card payments. If you would like to use the REST API, we strongly advise you to use the Smartform.

This option enables the integration of embedded payment fields (card number, expiry date, cvv) on your merchant website.

Payment by credit card 

Card Number 

MM/YY 


CVV 

You must subscribe to the **REST API (Use of REST payment API)** option to use this solution.


## 5.5. Smartform embedded on the merchant website (REST API)


---

This mode lists the card payment button and those of compatible payment methods.

Payment by credit card 

Amount  
€50.00


 +7


 PayPal


[Click this link](#) to see the payment methods compatible with the Smartform.


The buyer will then be prompted to enter their bank details via a pop-in:

My Shop ✕

 €50.00  
51

Card Number 

MM/YY 

CVV 

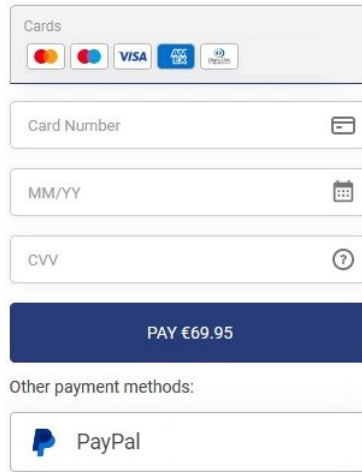
PAY €50.00

You must sign up for the **REST API (use of REST payment API)** option to be able to use this solution.

## 5.6. Extended Smartform embedded on the merchant website with logos (API REST)

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This mode displays embedded fields with compatible logos for card payment, and other compatible payment methods.



The image shows a payment form with the following elements:

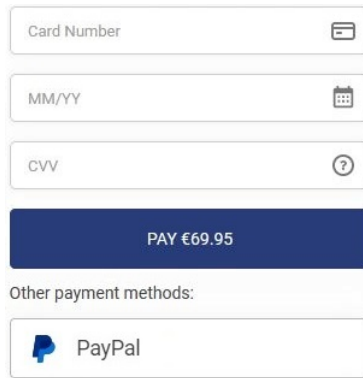
- A header box labeled "Cards" containing logos for Mastercard, American Express, VISA, Apple Pay, and iD Payment.
- A text input field for "Card Number" with a card icon on the right.
- A text input field for "MM/YY" with a calendar icon on the right.
- A text input field for "CVV" with a question mark icon on the right.
- A dark blue button labeled "PAY €69.95".
- A section labeled "Other payment methods:" containing a button with the PayPal logo and the text "PayPal".

[Click this link](#) to see the payment methods compatible with the Smartform.

You must sign up for the **REST API (use of REST payment API)** option to be able to use this solution.

## 5.7. Extended Smartform embedded on the merchant website without logos (REST API)

This mode displays embedded fields without compatible logos for card payment, and other compatible payment methods.



The image shows a payment form with the following elements:

- A text input field labeled "Card Number" with a card icon on the right.
- A text input field labeled "MM/YY" with a calendar icon on the right.
- A text input field labeled "CVV" with a question mark icon on the right.
- A dark blue button with the text "PAY €69.95".
- The text "Other payment methods:" below the button.
- A button with the PayPal logo and the text "PayPal".

[Click this link](#) to see the payment methods compatible with the Smartform.

You must sign up for the **REST API (use of REST payment API)** option to be able to use this solution.

## 6. QUICK MODULE CONFIGURATION

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This chapter will help you configure and quickly make your shop go into PRODUCTION.

If you would like to obtain more details on module configuration, see chapter **Detailed parameters of the payment module**.

**NOTE:** An FAQ is available in our online documentation archive, it presents the most frequently asked questions and is regularly updated. The FAQ module is available via the link - below in the **CMS** section > **WooCommerce 2.x-8.x**:

<https://support.lyra.com/hc/fr>

### 6.1. Knowing your integration

---

First of all, you must know the integration type you have chosen.

This information is available via the payment module configuration: **Standard payment > Entry mode for payment method data**.

See the **Integrating the redirection** chapter if you have chosen one of the integrations below:

- Bank data acquisition on the payment gateway.
- Card type selection on the merchant website.
- Payment page integrated into the checkout flow (iframe mode).

See the **Integrating the embedded payment** chapter if you have chosen one of the integrations below:

- Payment fields embedded on the merchant website (REST API).
- Smartform embedded on the merchant website (REST API).
- Extended Smartform embedded on the merchant website with logos (API REST).
- Extended Smartform embedded on the merchant website without logos (REST API).

## 6.2. Integrating the redirection

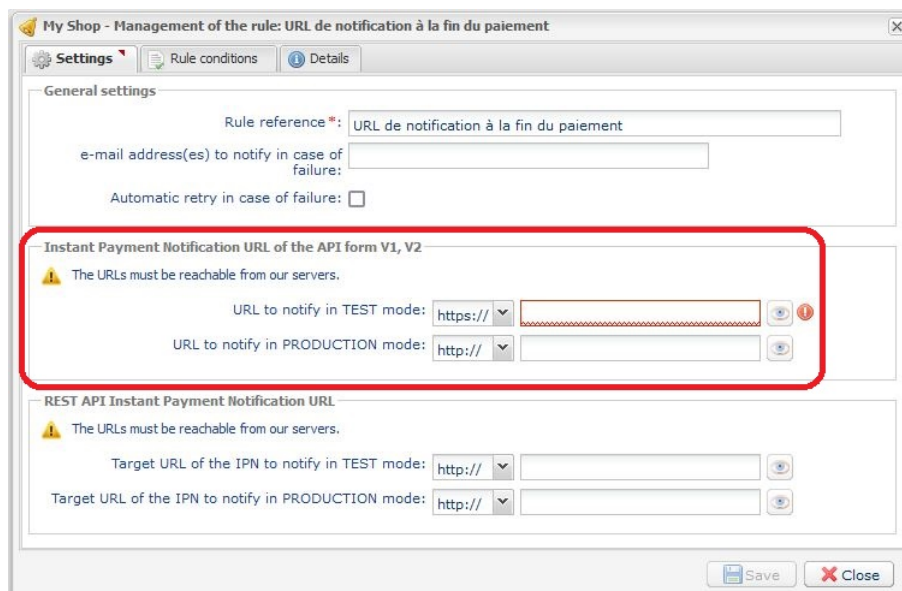
---

### 6.2.1. Configuring the shop

1. Sign in to your **Lyra Expert Back Office** with your identifiers:  
<https://secure.lyra.com/portal/>
2. Go to **Settings > Shop**.
3. Click the **Keys** tab.
4. Copy your **Shop ID**.
5. Sign in to the **Wordpress Back Office**.
6. Go to **WooCommerce > Settings**.
7. Click the **Payments** tab.
8. Click **Lyra - General configuration**.
9. Paste your **Shop ID** to the **Access to the payment gateway**.
10. Return to the **Expert Back Office**.
11. Copy your **Test key**.
12. Return to the **Wordpress Back Office**.
13. Paste your **Test key** to the **Access to the payment gateway**.
14. Return to the **Expert Back Office**.
15. Copy your **Production key**.
16. Return to the **Wordpress Back Office**.
17. Paste your **Production key** to the **Access to the payment gateway**.
18. Click **Save changes**.

### 6.2.2. Configuring the Instant Payment Notification URL

1. Sign in to the **Wordpress Back Office**.
2. Go to **WooCommerce > Settings**.
3. Click the **Payments** tab.
4. Click **Lyra - General configuration**.
5. Search for **ACCESS TO THE PAYMENT GATEWAY**.
6. Copy the URL from the **Instant Payment Notification URL** parameter.
7. Sign in to the **Lyra Expert Back Office**: <https://secure.lyra.com/portal/>.
8. Go to **Settings > Notification rules**.
9. Double click **Instant Payment Notification URL at the end of payment**.
10. Check the **Automatic retry in case of failure** box.
11. Search for the **Instant Payment Notification URL of the API form V1, V2** section.
12. Paste the previously copied URL to **URL to call in TEST mode** and **URL to call in PRODUCTION mode**.  
If the production URL is different from your test URL, specify it in order to not forget it later. Your URL should look like this:  
[https://www.your-domain.com/?wc-api=WC\\_Gateway\\_Lyra](https://www.your-domain.com/?wc-api=WC_Gateway_Lyra)



13. Click **Save**.

14. Double click **Instant Payment Notification URL on cancellation**

15. Carry out the same operation from step 10 to step 13.

16. Double click **Instant Payment Notification URL on batch change**.

17. Carry out the same operation from step 10 to step 13.

18. Double click **Instant Payment Notification URL on an operation coming from the Back Office**.

19. Carry out the same operation from step 10 to step 13.

20. Double click **Instant Payment Notification URL upon creation of a recurring payment**.

21. Carry out the same operation from step 10 to step 13.

22. If the configured rules are marked by a red cross, select the rule and click on the **Enable the rule** button at the bottom of the screen.

### 6.2.3. Testing the payment on your website

To make a test payment:

1. Make an order on your merchant website as if you were one of your buyers.
2. Select the payment method **"Payment by credit card."**
3. Choose a payment method if your configuration offers it.
4. Click on one of the card numbers displayed on the screen, all the fields will be populated automatically.
5. Confirm your payment.
6. Make sure that the order is appears in the WooCommerce Back Office.

### 6.2.4. Going into PRODUCTION

To go into PRODUCTION via the redirection :

1. Sign in via **Expert Back Office Lyra**.
2. Go to **Settings > Shop** then click on the **Keys** tab.
3. Copy the production key.



4. Sign in to your **WooCommerce Back Office**.
5. Go to the **General configuration** of the Lyra payment module.
6. Replace the existing production key with the previously copied key.
7. Switch the **Mode** parameter to **PRODUCTION** and save the changes.
8. Your shop can now receive real payments.

## 6.3. Integrating the embedded payment

---

### 6.3.1. Configuring the shop

1. Sign in to your **Lyra Expert Back Office** with your identifiers:  
<https://secure.lyra.com/portal/>
2. Go to **Settings > Shop**.
3. Click the **Keys** tab.
4. Copy your **Shop ID**.
5. Sign in to the **Wordpress Back Office**.
6. Go to **WooCommerce > Settings**.
7. Click the **Payments** tab.
8. Click **Lyra - General configuration**.
9. Paste your **Shop ID** to the **Access to the payment gateway**.
10. Return to the **Expert Back Office**.
11. Copy your **Test key**.
12. Return to the **Wordpress Back Office**.
13. Paste your **Test key** to the **Access to the payment gateway**.
14. Return to the **Expert Back Office**.
15. Copy your **Production key**.
16. Return to the **Wordpress Back Office**.
17. Paste your **Production key** to the **Access to the payment gateway**.
18. Return to the **Expert Back Office**.
19. Click the **API REST Keys** tab.
20. Copy your **Test password**.
21. Return to the **Wordpress Back Office**.
22. Paste your **Test password** to **REST API keys**.
23. Follow the same steps for the **Public test key** and **HMAC-SHA-256 test key** parameters.
24. Follow the same steps for the **Production password**, **Public production key** and **HMAC-SHA-256 test key** parameters.
25. Click **Save changes**.

### 6.3.2. Configuring the Instant Payment Notification URL

1. Sign in to the **Wordpress Back Office**.
2. Go to **WooCommerce > Settings**.
3. Click the **Payments** tab.
4. Click **Lyra - General configuration**.
5. Search for **REST API keys** section.
6. Copy the URL from the **REST API Instant Payment Notification URL** parameter.
7. Sign in to the **Lyra Expert Back Office**: <https://secure.lyra.com/portal/>.

8. Go to **Settings > Notification rules.**
9. Double click **Instant Payment Notification URL at the end of payment.**
10. Check the **Automatic retry in case of failure** box.
11. Search for the **REST API Instant Payment Notification URL** part.
12. Paste the previously copied URL to **Target URL of the IPN to call in TEST mode** and **Target URL of the IPN to call in PRODUCTION mode.**

If the production URL is different from your test URL, specify it in order to not forget it later. Your URL should look like this:

[https://www.your-domain.com/?wc-api=WC\\_Gateway\\_Lyra\\_Notify\\_Rest](https://www.your-domain.com/?wc-api=WC_Gateway_Lyra_Notify_Rest)

13. Click **Save.**
14. Double click **Instant Payment Notification URL on cancellation**
15. Carry out the same operation from step 10 to step 13.
16. Double click **Instant Payment Notification URL on batch change.**
17. Carry out the same operation from step 10 to step 13.
18. Double click **Instant Payment Notification URL on an operation coming from the Back Office.**
19. Carry out the same operation from step 10 to step 13.
20. Double click **Instant Payment Notification URL upon creation of a recurring payment.**
21. Carry out the same operation from step 10 to step 13.
22. If the configured rules are marked by a red cross, select the rule and click on the **Enable the rule** button at the bottom of the screen.

### 6.3.3. Testing the payment on your website

To make a test payment:

1. Make an order on your merchant website as if you were one of your buyers.
2. Select the payment method **“Payment by credit card.”**
3. Choose a payment method if your configuration offers it.
4. Click on one of the card numbers displayed on the screen, all the fields will be populated automatically.
5. Confirm your payment.

6. Make sure that the order is appears in the WooCommerce Back Office.

#### 6.3.4. Going into PRODUCTION

To go into PRODUCTION via the redirection :

1. Sign in from the Lyra Expert Back Office.
2. Go to **Settings > Shop** then click on the **API REST Keys** tab.
3. Copy the **Production password** and the **HMAC-SHA-256 production key** displayed on the screen.
4. Sign in to your **WooCommerce Back Office**.
5. Go to the **General configuration** of the Lyra payment module.
6. Paste the 2 parameters previously copied to the **Production password** and **HMAC-SHA-256 production key**.
7. Return to Expert Back Office and click the **Keys** tab.
8. Copy the **Production key**.
9. Return to the **WooCommerce Back Office**.
10. Look for the **Access to the payment gateway** section, then paste in your Production Key.
11. Switch the **Mode** parameter to **PRODUCTION** and save the changes.
12. You shop can now receive real payments.

## 7. DETAILED PARAMETERS OF THE PAYMENT MODULE

In this section, you will find the details of each parameter offered by payment module.

**NOTE:** An FAQ is available in our online documentation archive, it presents the most frequently asked questions and is regularly updated. The FAQ module is available via the link - below in the **CMS** section > **WooCommerce 2.x-8.x**:

<https://support.lyra.com/hc/fr>

### 7.1. Integrating subscriptions

Subscriptions can be managed by WooCommerce Subscriptions or Lyra.

Subscriptions managed by WooCommerce Subscriptions	Subscriptions managed by Lyra
Subscription modifiable via the CMS.	Non-modifiable subscription.
Variable payment schedule and amount.	Fixed payment schedule with a fixed amount.
Requires the options <b>payment by token</b> and <b>REST API</b> (Use of the REST payment API).	Requires only the <b>payment by subscription</b> option.

If you would like to integrate subscriptions managed by WooCommerce Subscriptions, see the chapter **Integration via WooCommerce Subscriptions**.

If you would like to integrate subscriptions managed by Lyra, see the chapter **Integration via Lyra**.

#### 7.1.1. Integration via WooCommerce Subscriptions

**WARNING:** The **payment by token** option and **REST API** (Use of the REST payment API) must be enabled in your shop to be able to use this feature.

To integrate subscriptions:

1. Sign in to the **Wordpress Back Office**.
2. Go to **WooCommerce > Settings**.
3. Click the **Payments** tab.
4. Click **Lyra - Payment by subscription WooCommerce Subscriptions**
5. Check the **Enable / Disable** box.
6. Modify the other parameters if necessary.
7. Save your changes.

#### 7.1.2. Integration via Lyra

**WARNING:** To be able to use this feature, you must enable the **subscription** option in your Lyra shop.

To integrate subscriptions:

1. Sign in to the **Wordpress Back Office**.
2. Go to **WooCommerce > Settings**.
3. Click the **Payments** tab.
4. Click **Lyra - Payment by subscription**.
5. Check the **Enable / Disable** box.
6. Select the solution used by your site to manage subscriptions via the **Subscription management** parameter.
7. Modify the other parameters if necessary.

8. Save your changes.

You also must configure the **Instant Payment Notification URL upon creation of a recurring payment:**

Via the **WordPress Back Office:**

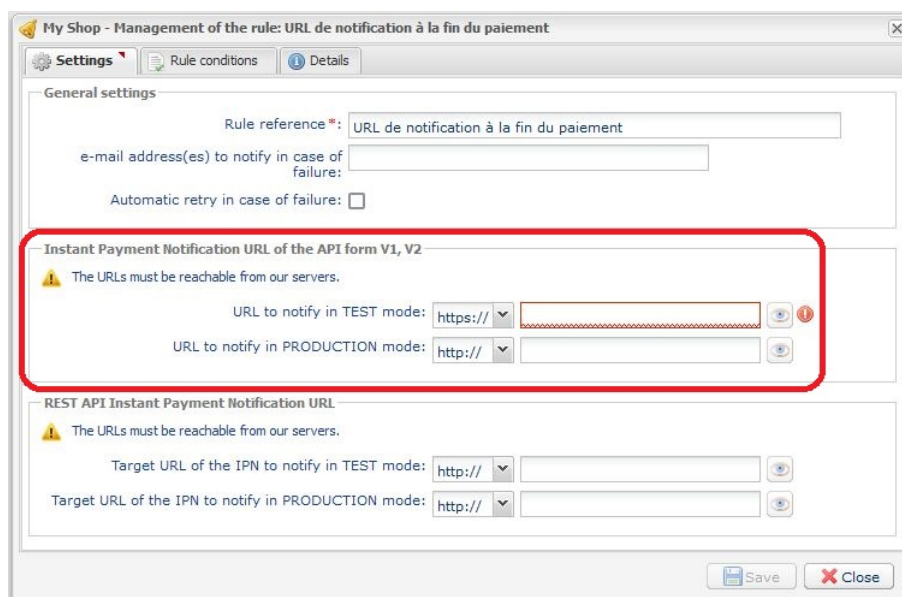
1. Go to the **WooCommerce** menu > **Settings**.
2. Click the **Payments** tab.
3. Click **Lyra - General configuration**.
4. Search for **ACCESS TO THE PAYMENT GATEWAY**.
5. Copy the URL from the **Instant Payment Notification URL** parameter.

Via the **Expert Back Office Lyra:**

1. Sign in with your <https://secure.lyra.com/portal/> identifiers.
2. Go to **Settings > Notification rules**.
3. Double click **Instant Payment Notification URL at the end of payment**.
4. Check the **Automatic retry in case of failure** box.
5. Search for the **Instant Payment Notification URL of the API form V1, V2** section.
6. Paste the previously copied URL to **URL to call in TEST mode** and **URL to call in PRODUCTION mode**.

If the production URL is different from your test URL, specify it in order to not forget it later. Your URL should look like this:

[https://www.your-domain.com/?wc-api=WC\\_Gateway\\_Lyra](https://www.your-domain.com/?wc-api=WC_Gateway_Lyra)



7. Click **Save**.

## 7.2. Integrating the buyer wallet

---

An e-wallet allows a buyer to store several payment cards and to choose which one to use when making a purchase, without having to enter the card number.

Bank details are stored by the payment gateway, in compliance with the rules imposed by the GDPR (= General Data Protection Regulation).

**IMPORTANT:** Make sure you have set up your REST API keys correctly before you start. This setup is described in the **Quick module configuration > Integrating the embedded form** chapter of the documentation.

To integrate the buyer wallet:

1. Sign in to the **Wordpress Back Office**.
2. Go to **WooCommerce > Settings**.
3. Click **Lyra - Standard payment**.
4. Search for the **Entry mode for payment method data** parameter and select one of the modes below:
  - Payment fields embedded on the merchant website (REST API).
  - Smartform embedded on the merchant website (REST API).
  - Extended Smartform embedded on merchant website with logos (API REST).
  - Extended Smartform embedded on merchant website without logos (API REST).
5. Search for the **Payment by token** parameter and select **Yes**.
6. Search for the **Use buyer wallet to manage tokens** parameter, then select **Yes**.
7. Save your changes.

Granting or removing the buyer's right to terminate their token:

1. Sign in to the Expert Back Office.
2. Go to **Settings > Company**.
3. Click the **Subscription, token and wallet** tab.
4. Search for **Buyer wallet parameter**.
5. By checking the **Logical token deletion by the buyer** box, the buyer will be able to freely terminate their tokens. If the box is unchecked, a message will be displayed to the buyer in order to request cancellation from the merchant.
6. Click the **Save** button at the bottom of the screen.

**WARNING:** If a buyer's token is associated with a subscription, the current subscription will be cancelled. It is therefore not recommended to enable the **Logical token deletion by the buyer** option.

### 7.3. Description of all parameters

Basic settings	
<b>Logs</b>	Allows to enable or disable module logs. The logs will be available in the /wp-content/uploads/wc-logs/ directory on the server. This parameter is <b>enabled</b> by default.
Access to the payment gateway	
<b>Shop ID</b>	Indicate the 8-digit shop ID, available in your Expert Back Office (Menu: <b>Settings &gt; Shop &gt; Keys</b> ).
<b>Test key</b>	Specify the test key available via your Expert Back Office (Menu: <b>Settings &gt; Shop &gt; Keys</b> ).
<b>Production key</b>	Specify the production key available in your Expert Back Office (Menu: <b>Settings &gt; Shop &gt; Keys</b> ).
<b>Mode</b>	Allows to indicate the operating mode of the module ( <b>TEST</b> or <b>PRODUCTION</b> ). The PRODUCTION mode becomes available only after the test phase has been completed. The TEST mode is always available.
<b>Signature algorithm</b>	Algorithm used to compute the signature of the payment form. The algorithm must be the same as the one configured in the Expert Back Office ( <b>Settings &gt; Shop &gt; Keys</b> ). If the algorithm is different, the parameter will have to be modified via the Expert Back Office.
<b>Instant Payment Notification URL</b>	URL to copy in your Expert Back Office ( <b>Settings &gt; Notification rules &gt; Instant Payment Notification URL at the end of the payment &gt; Instant Payment Notification URL of the API form V1, V2</b> menu). For more information, see the chapter and the sub-chapters on <b>Setting up the Instant Payment Notification URL</b> .
<b>Payment page URL</b>	This field is pre-populated by default: <a href="https://secure.lyra.com/vads-payment/">https://secure.lyra.com/vads-payment/</a>
REST API keys	
<b>Test password</b>	Password allowing to use Web Services or embedded payment fields in test mode. The password is available in your Expert Back Office (Menu: <b>Settings &gt; Shops &gt; REST API keys</b> ).
<b>Production password</b>	Password allowing to use Web Services or embedded form in production mode. The password is available in your Expert Back Office (Menu: <b>Settings &gt; Shops &gt; REST API keys</b> ).
<b>IPN URL of the REST API</b>	This field is pre-populated by default: <a href="https://api.lyra.com/api-payment/">https://api.lyra.com/api-payment/</a> It is recommended to leave the <b>default</b> value.
<b>Public test key</b>	The test public key must be filled in if you use the embedded payment fields, such as <b>Card data entry mode</b> . The public key is available via your Expert Back Office (Menu: <b>Settings &gt; Shops &gt; REST API keys</b> ).
<b>Public production key</b>	The production public key must be filled in if you use the embedded payment fields, such as <b>Card data entry mode</b> . The public key is available via your Expert Back Office (Menu: <b>Settings &gt; Shops &gt; REST API keys</b> ).
<b>HMAC-SHA-256 test key</b>	The test HMAC-SHA--256 key must be filled in if you use the embedded payment fields, such as the <b>Card data entry mode</b> .



REST API keys	
	The HMAC-SHA-256 key is available from your Expert Back Office (Menu: <b>Settings &gt; Shops &gt; REST API keys</b> ).
<b>HMAC-SHA-256 production key</b>	The production HMAC-SHA--256 key must be filled in if you use the embedded payment fields, such as the <b>Card data entry mode</b> . The HMAC-SHA-256 key is available from your Expert Back Office (Menu: <b>Settings &gt; Shops &gt; REST API keys</b> ).
<b>JavaScript client URL</b>	This field is pre-populated by default: <a href="https://static.lyra.com/static/">https://static.lyra.com/static/</a> It is recommended to leave the <b>default</b> value.
<b>REST API Instant Payment Notification URL</b>	URL to copy in your Expert Back Office ( <b>Settings &gt; Notification rules &gt; Instant Payment Notification URL at the end of the payment &gt; REST API Instant Payment Notification URL</b> menu). For more information, see the chapter and the sub-chapters on <b>Configuring the notification URL</b> .

Payment page	
<b>Default language</b>	This option allows to choose the default language of the payment page in case the language of WooCommerce is not supported by Lyra Collect. If the language(s) used by the WooCommerce is (are) implemented into Lyra Collect, the payment page will be displayed in the language of WooCommerce when the buyer clicks on "Pay".
<b>Available languages</b>	Allows to customize the language displayed on the payment page. The buyer will be able to select a language when he or she is redirected to the payment page. If you do not select any language, all languages will be displayed on the payment page. To select a language, press and hold the "Ctrl" key and click on the desired languages. <u>Available languages:</u> German, English, Chinese, Spanish, French, Italian, Japanese, Dutch, Polish, Portuguese, Russian, Swedish, Turkish.
<b>Capture delay</b>	Indicates the delay (in days) before the capture. By default, this parameter can be configured in your Expert Back Office (Menu: <b>Settings &gt; Shop &gt; Configuration</b> - section: Capture delay). It is recommended to not populate this parameter.
<b>Validation mode</b>	<b>Back Office configuration:</b> Recommended value. Allows to use the configuration defined in the Expert Back Office. (Menu: Settings > Shop > Configuration - section: validation mode). <b>Automatic:</b> This value indicates that the payment will be captured in the bank automatically without any action on the merchant's part. <b>Manual:</b> This value indicates that the transactions will require manual validation by the merchant via the Expert Back Office. <u>Warning:</u> if the transaction is not validated by the merchant before the expiration date of the authorization request, it will never be captured in the bank.

Custom 3DS	
<b>Managing 3DS</b>	Allows to request authentication without interaction (frictionless). Requires the <b>Frictionless 3DS2</b> option. <ul style="list-style-type: none"> <li>For payments made in euro, if the amount is lower than €30, a request for frictionless is transmitted to the DS. <b>If the request for frictionless is accepted by the issuer, the merchant loses the payment guarantee.</b></li> </ul>

Custom 3DS	
	<ul style="list-style-type: none"> <li>For payments made in euros, if the amount is greater than €30, the value transmitted by the merchant is ignored and the management of cardholder authentication is delegated to the gateway.</li> <li>For payments made in a currency other than euro, a request for frictionless is transmitted to the DS.</li> </ul>

Return to shop	
<b>Automatic redirection</b>	This option allows to automatically redirect the buyer to the merchant website. This option depends on the following settings. This option is disabled by default.
<b>Time before redirection (success)</b>	If the <b>automatic redirection</b> option is enabled, you can define the delay in seconds before your buyer is redirected to your shop in case of a successful payment.
<b>Message before redirection (success)</b>	If the <b>automatic redirection</b> option is enabled, you can define the message that will appear on the screen following a successful payment before your buyer is redirected to the shop. The default message is: "Redirection to the shop in a moment".
<b>Time before redirection (failure)</b>	If the <b>automatic redirection</b> option is enabled, you can define the delay in seconds before your buyer is redirected to your shop in case of a failed payment.
<b>Message before redirection (failure)</b>	If the <b>automatic redirection</b> option is enabled, you can define the message that will appear on the screen following a failed payment before your buyer is redirected to the shop. The default message is: "Redirection to the shop in a moment".
<b>Return mode</b>	During the redirection to the shop, these parameters are returned to the shop in <b>POST</b> or <b>GET</b> modes. The <b>POST</b> mode is set by default.
<b>Order status</b>	Select the Registered orders status. It is recommended to leave the <b>default</b> value.
<b>Delete the error order</b>	By checking this box, you will delete the failed payments in the WooCommerce Back Office. It is recommended to leave the default <b>Disabled</b> value.

Additional options	
<b>Category association</b>	Associate a type with each category in your catalog. This parameter is required to perform fraud verification (subject to the option). You can: <ul style="list-style-type: none"> <li>Quickly associate a category with all the products in your catalog</li> <li>Associate a type with each category in your catalog</li> </ul> The categories are: Food and grocery   Cars   Entertainment   Home and gardening   Household appliances   Auctions and group purchasing   Flowers and presents   Computers and software   Health and beauty   Services for individuals   Services for companies   Sports   Clothes and accessories   Travel   Home audio, photo, video   Telephony
<b>Payment method title</b>	The payment module will automatically detect all the available transporters on your website.
<b>Type</b>	Allows to choose the type of transporter from the following options: <b>Delivery company:</b> Transporters (La Poste, Colissimo, UPS, DHL, etc.) <b>Store pick-up:</b> Item pickup directly from the merchant. <b>Relay point:</b>

Additional options	
	Use of a network of delivery points (Kiala, Alveol, etc.) <b>Pick-up at a station:</b> Item pickup at an airport, a train station or a travel agency.
<b>Speed</b>	Shipping speed: <b>Express</b> (less than 24h) or standard. <b>Standard</b> <b>Priority</b> (reserved to Click & Collect)
<b>Delay</b>	In case of picking up the item at the shop (Click & Collect) with priority delivery, select the delivery delay from the following options: ≤ 1 hour > 1 hour <b>Immediate</b> <b>24/7</b>

Module option	
<b>Activation</b>	Check the box to enable the payment method.
<b>Payment method title</b>	This option allows you to define the title of the payment method. The buyer will see this title when choosing a payment method. If your shop is available in several languages, a drop-down list will appear to the right of the method title. Changing the language allows you to enter a different title in each language.
<b>Description</b>	This option allows you to define the description of the payment method. If your shop supports several languages, you can also define the description of the payment method for each language.

Restrictions	
<b>Supported countries</b>	Configure the countries for which the payment method is available: <ul style="list-style-type: none"> <li>• <b>All countries:</b> the payment method is available for all countries.</li> <li>• <b>Specific countries:</b> after choosing this option, the list of <b>Authorized countries</b> appears. Press and hold “Ctrl” and select the countries of your choice from the list of <b>Authorized countries</b>.</li> </ul>
<b>Minimum amount</b>	This field defines the minimum amount for which you wish to offer this payment method.
<b>Maximum amount</b>	This field defines the maximum amount for which you do not wish to offer this payment method.

Payment page	
<b>Capture delay</b>	Delay (in days) before the capture for this payment method. If you leave this field empty, the value configured in the <b>General configuration</b> section will be applied. If the <b>Capture delay</b> field of the <b>General configuration</b> is also empty, the value configured in the Expert Back Office will be applied.
<b>Validation mode</b>	Validation mode for this payment method. <b><i>General configuration of the module:</i></b> Recommended value. Allows to apply the configuration defined in the <b>General configuration</b> section. <b><i>Back Office configuration:</i></b> Allows to use the configuration defined in the Expert Back Office. (Menu: Settings > Shop > Configuration – section: validation mode) <b><i>Automatic:</i></b> This value indicates that the payment will be captured in the bank automatically without any action on the merchant’s part. <b><i>Manual:</i></b>

Payment page	
	This value indicates that the transactions will require manual validation by the merchant via the Expert Back Office. <u>Warning:</u> if the transaction is not validated by the merchant before the expiration date, it will not be captured in the bank.
<b>Card types</b>	This field allows to select the cards logo to be displayed on the payment page. Warning: The payment types offered to the buyer on the payment page depend on the contracts and options associated with your Lyra Collect offer. It is recommended to leave this parameter empty.

Advanced options	
<b>Card data entry mode</b>	This parameter setting is described in the chapter on <b>Choosing the integration type</b> in the documentation.
<b>Display in a pop-in</b>	Check the box to display embedded payment fields in a pop-in window.
<b>Theme</b>	Choose the theme you would like to use to display the embedded payment fields.
<b>Display title</b>	If you select <b>No</b> , the <i>Payment by card</i> label will not be displayed unless you offer other payment modules.
<b>Custom fields placeholders</b>	This option will allow you to define the label that will get displayed by default in the embedded payment fields. If your shop supports several languages, you can also define the title of the payment method for each language.
<b>Card registration label</b>	Enter the label that you wish to display for the button <b>Save my card</b> . The <b>Payment by token</b> settings must be enabled to have this text displayed. If your shop is available in several languages, a button will appear on the right of the method title. You can use this button to enter a different title for each language.
<b>Number of payment attempts</b>	Maximum number of payment retries after a failed payment, this value must be between 0 and 9. If this value is not specified, the default value will be 3.
<b>Payment by token</b>	The payment by token allows to pay for the order without having to enter the card details upon each payment. During the payment, the buyer decides whether he/she wishes to register his/her card details by ticking the corresponding box available in the payment page. The box will be displayed only if the buyer is connected to the merchant website. This option is <b>disabled</b> by default. <b>WARNING:</b> <b>The 'payment by token' option must be enabled in your Lyra shop.</b>
<b>Use the buyer wallet to manage tokens</b>	An e-wallet allows a buyer to store several payment cards and to choose which one to use when making a purchase, without having to enter the card number. Bank details are stored by the payment gateway, in compliance with the rules imposed by the GDPR (= General Data Protection Regulation). Select <b>Yes</b> to enable the buyer wallet.

Advanced options for payment in installments	
<b>Card type selection</b>	The module provides 2 operating modes: <i>On the payment gateway</i> The card type is selected on the Lyra payment page. <i>On the merchant website</i>

Advanced options for payment in installments	
	<p>The card type is chosen when the buyer selects the “Pay by credit card in installments” payment method.</p> <p>The list of available payment methods depends on the configuration of accepted card types (see “Configuration of the card type”).</p>

Multi payment option	
<b>Payment option</b>	<p>This module allows you to create as many credit card installment payment options as you like.</p> <p>Each payment option will have a different code that will be displayed in the order table.</p> <p>To add a payment option, click on <b>Add</b>.</p> <p><b>When you are done, remember to save your changes.</b></p>
<b>Label</b>	<p>Text describing the installment payment option as it will be offered to the buyer.</p> <p>Example: Pay in 3 installments with no fees</p>
<b>Minimum amount</b>	<p>Allows to define the minimum amount required to make the payment option available.</p>
<b>Maximum amount</b>	<p>Allows to define the maximum amount required to make the payment option available.</p>
<b>Merchant ID</b>	<p>The Merchant ID to use with the option, in case your shop has several Merchant IDs.</p> <p><b>It is recommended to leave this field empty.</b></p>
<b>Number</b>	<p>Number of installments:</p> <p><b>3</b> for payment in 3 installments</p> <p><b>4</b> for payment in 4 installments</p> <p>etc.</p>
<b>Period</b>	<p>Period (in days) between each installment.</p>
<b>First installment</b>	<p>Amount of the first installment, expressed as a percentage of the total amount.</p> <p>Example:</p> <p>For an amount of EUR 100 in 3 installments, you can set the percentage of the first payment at 50% of the amount. This means that the amount of the first installment will be EUR 50 and that the two others will be of EUR 25.</p> <p>For 50% enter <b>50</b>.</p> <p>If you want the amount of every installment to be the same, leave this field empty.</p>

Franfinance payment options	
<b>Label</b>	<p>Enter the label of the option that will be displayed during checkout.</p> <p>The default values are:</p> <ul style="list-style-type: none"> <li>• <b>Payment in 3 installments</b></li> <li>• <b>Payment in 4 installments</b></li> </ul>
<b>Number</b>	<p>Enter the number of installments (3 for a payment in 3 installments, etc. ).</p>
<b>Fees</b>	<p>The module provides 3 operating modes:</p> <p><i>Lyra Back Office configuration:</i></p> <p>It will use the default settings configured in the Expert Back Office. These values can be viewed and changed via the menu: <b>Settings &gt; Company &gt; Merchant Ids</b> tab.</p> <p>Select your <b>Franfinance</b> contract &gt; <b>Details</b> tab &gt; <b>Default payment option</b> section.</p> <p><i>No fees:</i></p>

Franfinance payment options	
	<p>It will force the deactivation of fees for this option.</p> <p><i>With fees:</i></p> <p>It will force the activation of fees for this option.</p> <p><b>WARNING:</b> Make sure you have correctly filled in the corresponding authentication strings in your Franfinance contract, before forcing the application of fees for a payment option.</p>
<b>Minimum amount</b>	Enter the minimum amount for each option.
<b>Maximum amount</b>	Fill the maximum amount for each option.

Advanced options for subscriptions	
<b>Subscription management</b>	<p>If you offer a subscription service on your website, you must select one of the 3 offers:</p> <p><u>WooCommerce Subscriptions</u></p> <p>In the case where your website subscriptions are handled by the <b>WooCommerce Subscriptions</b> module.</p> <p><u>Subscriptio</u></p> <p>In the case where you use the <b>Subscriptio</b> module.</p> <p><u>Custom</u></p> <p>In the case where you have developed your own subscription management solution.</p>

Payment options for Other payment methods	
<b>Group payment methods</b>	<p>By enabling this option, all the payment methods added in this section will be displayed within the same payment submodule.</p> <p>Otherwise, each payment method will be represented in a different submodule.</p> <p>This parameter is set to <b>Disabled</b> by default.</p>
<b>Label</b>	<p>Text describing the payment option as it will be offered to the buyer.</p> <p>The label will be displayed only if the <b>Group payment methods</b> option is <b>disabled</b>.</p> <p>Example: Pay via Bancontact</p> <p>If your shop supports several languages, you can also define the label of the payment method for each language.</p>
<b>Payment method</b>	Choose the payment method you would like to offer.
<b>Minimum amount</b>	This field defines the minimum amount for which you wish to offer this payment method.
<b>Maximum amount</b>	This field defines the maximum amount for which you do not wish to offer this payment method.
<b>Authorized countries</b>	<p>Select the country that you would like to authorize for the selected payment method.</p> <p>If no countries are selected from the list, all countries will be authorized.</p> <p>Hold down the <b>Ctrl</b> key to select or deselect several countries.</p>
<b>Validation mode</b>	<p>Validation mode for this payment method.</p> <p><b>General configuration of the module:</b> Recommended value.</p> <p>Allows to apply the configuration defined in the <b>General configuration</b> section.</p> <p><b>Back Office configuration:</b></p> <p>Allows to use the configuration defined in the Expert Back Office (menu: Settings &gt; Shop &gt; Configuration – section: validation mode)</p> <p><b>Automatic:</b></p> <p>This value indicates that the payment will be captured in the bank automatically without any action on the merchant's part.</p> <p><b>Manual:</b></p> <p>This value indicates that the transactions will require manual validation by the merchant via the Expert Back Office.</p>

Payment options for Other payment methods	
	<p><u>Warning</u>: if the transaction is not validated by the merchant before the expiration date, it will not be captured in the bank.</p> <p>Remember to configure the <b>Instant Payment Notification rule on an operation coming from the Back Office</b> to update the order status in WooCommerce.</p>
<b>Capture delay</b>	<p>Delay (in days) before the capture for this payment method.</p> <p>If you leave this field empty, the value configured in the <b>General configuration</b> section will be applied.</p> <p>If the <b>Capture delay</b> field of the <b>General configuration</b> is also empty, the value configured in the Expert Back Office will be applied.</p>
<b>Embedded form:</b>	<p>Check this box if you would like to use this payment method with the SmartForm (see chapter <b>Different types of integration</b>).</p> <p><a href="#">Click on this link</a> to see the payment methods compatible with the Smartform.</p>
<b>Shopping cart data</b>	<p>Check this box if you wish to send the shopping cart details to the payment gateway.</p> <p>For some payment methods, such as Oney 3x 4x and PayPal, the shopping cart details are required.</p>
<b>Add payment methods</b>	<p>If you want to create payment methods that are not present in the <b>Payment methods</b> list, you can add them manually in the payment module:</p> <ol style="list-style-type: none"> <li>1. Click the <b>Add</b> button.</li> <li>2. Enter the technical code provided by Lyra. This code must be exactly the same as the one present in the <a href="#">data dictionary</a> in the <b>Card types (vads_payment_cards)</b> column. If your payment method is not on the list, it is not available in Lyra</li> <li>3. Enter the <b>name</b> of the payment method to be added.</li> <li>4. Save your changes.</li> <li>5. Once the payment method created, you will have to add and configure it from the <b>Payment methods</b> section (previous parameter). The new payment method will be displayed at the end of the <b>Payment methods</b> list.</li> </ol>

## 7.4. Instant Payment Notification URL

The Expert Back Office provides several types of notifications. They allow to manage the events that will generate a call to the merchant website and to configure the URL of the contact page.

To access notification rule management:

1. Sign in to: <https://secure.lyra.com/portal/>.
2. Click **Other actions** and sign into your Expert Back Office
3. Go to the following menu: **Settings > Notification rules**.

Instant Payment Notification	
<input checked="" type="checkbox"/> E-mail sent to the merchant	<input checked="" type="checkbox"/> E-mail sent to the buyer
Enabled	Reference
✗	Instant Payment Notification URL on batch authorization
✓	Instant Payment Notification URL at the end of the payment
✗	Instant Payment Notification URL on batch change
✗	Instant Payment Notification URL on cancellation
✗	Instant Payment Notification URL on an operation coming from the Back Office

Figure 1: Notification rules

Right click > **Enable the rule** if a red cross appears in the **Enabled** column of the following rules:

- Instant Payment Notification URL at the end of the payment
- Instant Payment Notification URL on cancellation
- Instant Payment Notification URL on batch change
- Instant Payment Notification URL when creating a recurring payment



## 7.4.1. Notification URL definitions

### **Instant Payment Notification URL at the end of the payment:**

This notification is **required** for communicating the result of the payment request.

In your Expert Back Office, you must set up a URL that will be systematically called after a payment. It will inform the merchant website of the payment result even if your client has not clicked on return to the shop.

### **Instant Payment Notification URL on cancellation:**

The payment gateway can systematically notify the merchant website:

- When the buyer abandons/cancels a payment - via the **Cancel and return to shop** button.
- When the buyer has not completed the payment and the payment session has expired.

**The maximum length of a payment session is 10 minutes.**

This customization is **mandatory** if you are using the **FacilyPay Oney** payment method.

### **Instant Payment Notification URL on batch change:**

It is recommended to enable this notification for **PayPal** transactions in order to manage the **UNDER\_VERIFICATION** status. The merchant website will be notified about the acceptance or refusal by PayPal.

In case you have enabled the **Oney** payment method, **you must enable this rule** for your merchant website to be notified when orders are accepted or rejected by Oney.

If you propose the **SEPA** payment method, **you must activate this rule** so that your merchant site is notified of the translation's final status.

If **manual validation** payment has been configured, **you must enable this rule** for your merchant website to be notified when a transaction expires.

### **Instant Payment Notification URL when creating a recurring payment:**

This notification is required for communicating the result of a payment request for a subscription.

In your Expert Back Office, you must configure a URL that will be systematically called after a subscription-type payment. It will inform the merchant website about the payment result.

## 7.4.2. Configuration of Instant Payment Notification URLs

In order to configure a notification URL:

1. Make sure that the notification URL is enabled (see chapter “Instant Payment Notification URL”).
2. **Double click** the notification URL that you would like to configure.
3. Enter the **E-mail address(es) to notify in case of failure**.  
To specify several e-mail addresses, separate them with a semi-colon.
4. Check the **Automatic retry in case of failure** box.  
This option allows to automatically send notifications to the merchant website in case of failure (up to 4 times).
5. Populate the fields **URL to call in TEST mode** and **URL to call in PRODUCTION mode (Notification URL of the Hosted payment page V1, V2 section)**. The URL to copy is specified in the module configuration (**Notification URL**).  
The URL must resemble the one below:  
**https://www.your-domain.com/?wc-api=WC\_Gateway\_Lyra**  
Replace **your-domain.com** with the domain name of your website.
6. If you have configured the embedded form as integration type, populate the fields **Target URL of the IPN to call in TEST mode** and **Target URL of the IPN to call in PRODUCTION mode (REST API Instant Payment Notification URL section)**. The URL to copy is present in the module configuration (**REST API notification URL**).  
The URL must resemble the one below:  
**https://www.your-domain.com/?wc-api=WC\_Gateway\_Lyra\_Notify\_Rest**  
Replace **your-domain.com** with the domain name of your website.
7. Click **Save**.

### 7.4.3. Testing the notification URL

In order to make sure that the Instant Payment Notification functions correctly, follow these steps:

1. Make sure that your URL is available online: your shop must neither be **in maintenance mode** nor be protected by an .htaccess file.
2. Make sure that your notification URL is available without any redirection.
  - a. To do this, paste your notification URL to the address bar of your browser and launch the search.
  - b. Make sure your URL did not change.

If your URL has changed, for example from "*http*" to "*https*" or "*http://abc.net*" to "*http://www.abc.net*", it means a redirection is active on your website. Then, copy the URL from the address bar and modify the URL filled in the configuration of all notification rules.
3. Make sure that the "Automatic redirection" option is disabled in the payment module settings.
4. Check that the **Instant Payment Notification URL at the end of payment** is populated in the Expert Back Office (see above).
5. Make an order on your website and proceed to payment.
6. **Do not click on** "Return to shop" at the end of payment and close the current tab of your browser.
7. In the **WooCommerce > Orders** menu, check that the order status is **In progress**.

If the order status remains **Pending payment**, the call has failed.

If the payment gateway is unable to access the URL of your page, an e-mail will be sent to the shop administrator.

It contains:

- The HTTP code of the encountered error
- Parts of error analysis
- Its consequences
- Instructions to resend, from the Expert Back Office, the notification to the URL already specified above

## 8. OBTAINING HELP

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Looking for help? See our FAQ:

<https://support.lyra.com/hc/fr>

For any technical inquiries or if you need any help, contact [technical support](#).

To help us process your demands, please have your customer code ready (e.g.: **CLXXXXX**, **MKXXXXX** or **AGXXXXX**).

This information is available in the Merchant Back Office top of menu.